What is Illinois Shines?
Illinois Shines is the brand name of the Adjustable Block Program, a state-administered program for new solar photovoltaic ("PV") systems. The program provides payments in exchange for 15 years of Renewable Energy Credits ("RECs") generated by community solar projects and other PV systems. Participating in Illinois Shines is the same thing as participating in the Adjustable Block Program.

What is community solar?
Community solar is an arrangement under which multiple customers subscribe to a single large PV system. By subscribing, individual customers offset their own electricity use with a portion of the electricity generated by the community solar system. The project might be located near the customer or many miles away, but it must be in the same utility service territory as the customer. Community solar may be a good option for customers who don't own their homes or who would prefer not to install solar panels at their homes.

Without the support of subscribers, many community solar projects would never have been constructed—meaning that by subscribing to a community solar project, you are helping support the development of new solar energy generation in Illinois.

A subscription to a community solar project allows you to receive credit on your electric bill for the energy produced by that project. Through net metering, your electric bill will be credited for the community solar project’s energy production, although you may have to pay separately for your subscription.

Community solar is not the same as “green” or “renewable” supply offers from an Alternative Retail Electric Supplier. Unlike community solar projects participating in Illinois Shines, those offers may rely on renewable energy projects outside Illinois and/or projects developed many years ago.

What is net metering and how do I enroll?
Net metering measures the electricity a PV system produces and credits you for it on your electric bill. It is available both for customers who have PV systems located at their homes or businesses and for subscribers to community solar projects. Energy use is offset at a customer’s energy supply rate, which your electricity supplier can inform you of. By subscribing to a community solar project, you will be automatically enrolled in net metering. Your electricity supplier will calculate your net metering credits.

Subscribing to a community solar project can be a significant financial commitment, so exercise the same caution you would when making other major consumer decisions. If possible, compare offers from different community solar providers. Also, make sure to read and understand the entire contract before signing it.

1 RECs represent the environmental value of the electricity generated from solar panels, but not the electricity itself. Utilities must acquire RECs to meet their obligation to supply a certain amount of power from renewable energy. The RECs from your community solar project will be transferred to an Illinois electric utility. For more information on RECs, see a video at https://vimeo.com/113250210.

2 This fact sheet is designed primarily for customers of Ameren Illinois Company, Commonwealth Edison Company, and MidAmerican Energy Company. For consumers in electric cooperative, municipal utility, or Mt. Carmel Public Utility territories, net metering policies may vary. Contact those utilities for details.
based upon your energy supply rate and the generation from your share of the community solar project. You may want to review your electric bill to ensure the accuracy of those calculations. If you have questions about your community solar net metering credits or value, you should contact your electricity supplier. There may be a lag of a month or two before your net metering credits appear on your bill. If you change electricity suppliers, you will be re-enrolled in net metering with the new supplier.

**What information will you receive before you sign a contract?**

Your community solar provider is required to provide you with an Illinois Shines Standard Disclosure Form. It includes contact information for everyone who has a part in your solar contract and information about the community solar project. Review this form carefully before signing.

**When deciding to participate in community solar, what are your subscription options?**

Subscriptions vary. Read your contract carefully to make sure you know what you will be paying and when. When deciding on the best option for you, consider:

- If you’re paying upfront for an ownership share of particular panels, how much is your upfront payment? Will you take out a loan to make the payment? What are the terms of the loan? How do those loan payments compare to projected reductions in your monthly electric bill?
- If you’re paying a monthly subscription fee, how much is it? How does that compare to projected reductions in your monthly electric bill from your community solar subscription? Do you have to put money down at the start?
- If you’re making monthly payments, does your contract include an escalation clause that increases the amount of payments over time? If so, by how much do payments increase?
- If you’re paying a fixed rate for each kilowatt-hour generated by the community solar project, how does that rate compare to your existing rate from your electric supplier?

**Does your subscription require you to sign up to receive electricity from a new electric supplier?**

If so, what rate will you be charged for electricity under that subscription?

**If you sign up for community solar, what factors affect whether you save money?**

You are not guaranteed to save money unless your contract includes an explicit guarantee. The questions below will affect whether you save money. You can answer some questions yourself, while others can be answered by the community solar provider or the sales agent.

- **What is the estimated monthly cost of your community solar subscription?**
  - Are there also upfront fees? Does the cost change over time?
- **How much do you currently pay per kilowatt-hour for your electricity supply?**
  - By subscribing to a community solar project, you will receive a credit for your share of that project’s output on the supply portion of your electric bill (not on the delivery portion of your bill).
- **Will you save more through community solar bill credits than you will pay in subscription fees?**
  - Compare your subscription’s size and your electricity supply rate (which may change over time) to your subscription’s cost to determine if savings exceed cost.
- **How much electricity will you receive from the community solar project? Is this the right amount, given how much electricity you use?**
  - If your contract provides more electricity than you use over the course of a year, you may not receive credit for all the electricity generated.

**How likely are you to move out of the service territory of your utility before your community solar contract expires?**

If you move within your utility service territory, you will be able to keep your community solar subscription. If you move out of that territory, you may need to find someone else to take over your subscription or pay a termination fee.

**Consumer rights**

You have the right to maintain your subscription if you move to a different home or business location in the same utility service territory. You also have rights to assign or sell the subscription to another customer within your original utility service territory without having to pay a fee to the community solar provider. Some restrictions apply.

Every community solar project participating in Illinois Shines involves an Approved Vendor that has been approved by the Illinois Power Agency. The Approved Vendor is identified in your disclosure form. The Approved Vendor must respond to issues related to ensuring that the community solar system is generating electricity.

**Complaint procedures**

If you have a problem related to the system or the sales process, first try to resolve it with your community solar provider or the Approved Vendor. If you can’t agree about how to solve the problem, you may contact the Illinois Shines/Adjustable Block Program Administrator by emailing admin@illinoisshines.com or by calling 877-783-1820.

If you have been subject to fraudulent or deceptive sales practices, the Illinois Attorney General’s Consumer Protection Division may be able to help. Customers can contact it at:

- **Chicago**
  - 800-386-5438 | TTY: 800-964-3013
- **Springfield**
  - 800-243-0618 | TTY: 877-844-5461
- **Carbondale**
  - 800-243-0607 | TTY: 877-675-9339
- **Spanish Language**
  - 866-310-8398

For more information, go to [www.illinoisshines.com](http://www.illinoisshines.com)