

# Approved Vendor Stakeholder Meeting Oct 10, 2018

## **Agenda**

#### Welcome & Introductions – 1:00-1:15

- a. Introduction of Presenters
- b. Meeting format and guidelines for webinar and telephone attendees

#### Approved Vendor Requirements – 1:15-2:00

- a. Overview of Draft Approved Vendor Requirements
- Brief description of Approved Vendor portal and online application process
- c. Approved Vendor Requirements Questions & Comments

#### <u>Brochure for Adjustable Block Program – 2:00-2:45</u>

- a. Importance of Adjustable Block Program Brochure to solar consumers
- b. Overview of Brochure contents
- c. Brochure Questions & Comments

#### Disclosure Form – 2:45-3:35

- a. Overview of Disclosure Forms
- b. Discussion of differences between Disclosure Forms:
  - PV System Purchase Form
  - Power Purchase Agreement Form
  - Lease Disclosure Form
- c. Disclosure Form Questions & Comments

#### <u>Marketing Material & Marketing Behavior – 3:35-4:30</u>

- a. Significance of standardized marketing material for the Adjustable Block Program
- b. Presentation of marketing material requirements
- c. Marketing Material Questions & Comments

#### Closing Comments – 4:30-5:00

- a. Recap of key meeting points
- b. Next steps and other aspects in the Adjustable Block Program implementation
- c. Other program aspects Questions & Comments

<u>Adjourn – 5:00</u>

## **Meeting Format**

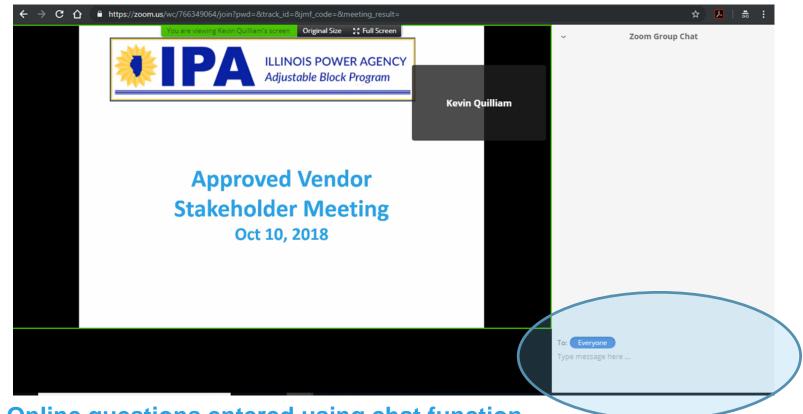
- -Short presentation by topic followed by questions & comments on topic
- -Combined online and in-person questions and comments



- -Online questions entered using chat function
  - -First click chat icon at the bottom of the screen (may require you hover mouse pointer over the bottom of the screen)

## **Meeting Format**

- -Short presentation by topic followed by questions & comments on topic
- -Combined online and in-person questions and comments



- -Online questions entered using chat function
  - -First click chat icon at the bottom of the screen (may require you hover mouse pointer over the bottom of the screen)
  - -Chat screen will pop up where questions can be typed
- -Administrator or IPA staff will read all online and repeat all in-person questions

#### **Stakeholder Process**

- -Stakeholder document was released Wednesday, Oct 3<sup>rd</sup>
- -Stakeholder meeting Wed, Oct 10<sup>th</sup>
- -Comments taken at comments@illinoisabp.com
  - -Approved Vendor requirements comments due Oct 19th<sup>th</sup> at 5:00 PM CDT.
  - -Brochure, disclosure, & marketing standards due Oct 26th at 5:00 PM CDT.
- -Comments posted at illinoisabp.com. If comments contain confidential or private information, a redacted copy must also be provided for public posting.

Program Administrator and IPA staff will review comments and release the final guidebook sections at <a href="https://www.illinoisabp.com">www.illinoisabp.com</a>

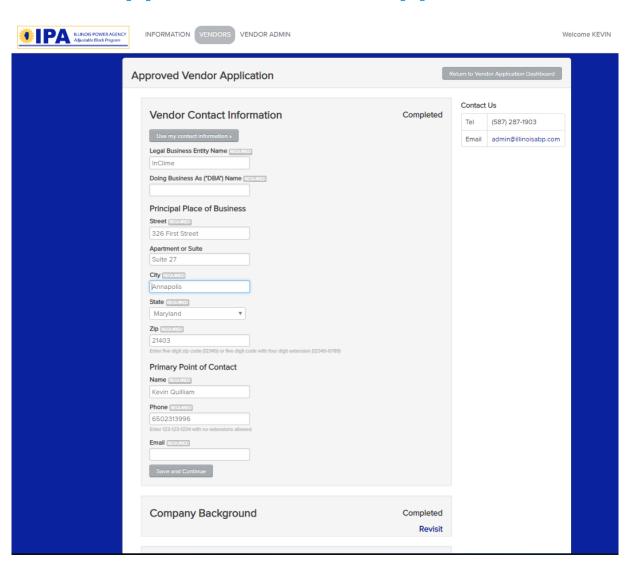
### **Stakeholder Process**

#### **Notes:**

- -Please restrict questions & comments today to these topics. The administrator will be happy to answer any questions about other issues at vie email at admin@illinoisabp.com or via telephone at (877) 783-1820
- -This process covers distributed generation only.
- -Two future stakeholder processes will cover
  - (1) community solar requirements & consumer protection and
  - (2) all other program guidelines
- -Please follow up with an email with any comments you make during the presentation today
- -All comments received will be made publicly available unless the commenter specifically requests confidential treatment and submits a confidential and redacted version.
- -A recording of this presentation and a copy of the slides will be available shortly after the meeting concludes at <a href="www.illinoisabp.com">www.illinoisabp.com</a>

## **Approved Vendor Requirements**

#### **Online Approved Vendor Application Portal**



#### **Brochure**

## Intended to provide basic consumer information in easy to understand format

- -Required to be provided at first sales contact with customer and contract signing
- -Would be self-printed by Approved Vendors
- -Standard program-wide brochure, not specific to any single Approved Vendor

Discussion item: Require either customer sign-off that they received brochure or Approved Vendor attestation that brochure was provided?

#### **Disclosure Form**

Intended to allow consumers to make "apples to apples" comparison of offers.

- -Forms for Owned, Leased, and PPA systems
- -These standard forms can only be completed at the illinoisabp.com portal. Calculations will be made by portal
- -Required at contract signing with customer
- -Can be emailed from portal to customer for e-signature or printed, signed by customer, and uploaded as part of the application procedure
- -All information required for disclosure form will be transferred to the application to avoid double entry of data

Discussion items: How to account for changes between initial contract and final completed project?

Specific contract guidelines needed that are not in disclosure?

## Marketing Material Guidelines

## Intended to provide Approved Vendors the standards for marketing material and marketing behavior

- -Approved Vendors will be able to upload marketing materials into portal for review at any time.
- -Copy of each Approved Vendor's approved marketing materials will always be available in portal.
- -IPA intends to periodically check vendors' marketing behavior, both spot checks & in response to complaints
- -Program brand will be released before launch

Discussion item: Should standard training be required for all sales personnel on the program and marketing guidelines?

## Comments to comments@illinoisabp.com

Approved Vendor Registration Requirements by 5:00 PM CDT Oct 19, 2018

Consumer Protection Documents by 5:00 PM CDT Oct 26, 2018

All comments received will be made publicly available unless the commenter specifically requests confidential treatment and submits a confidential and redacted version.