

**From:** [REDACTED]  
**To:** [IPA.ContactUs](#)  
**Subject:** [External] El Valor - Response to Consumer Protection Proposals  
**Date:** Tuesday, January 24, 2023 11:19:00 AM  
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Hello,

I am submitting some comments from feedback that we have received from families interested but hesitant in joining the program:

- The thought of having two separate bills
- Credit Card/Banking Information that is needed
- No access or desire in creating an email address
- Access to Smart Phone technology

Thank you;

**Erica Fernandez** | Intake Representative/Outreach Coordinator



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