From:
To:
IPA.ContactUs

Subject: [External] PowerMarket – Response to Consumer Protection Proposals

Date: Thursday, December 22, 2022 10:41:17 AM

IPA.

Thank you for the opportunity to review and comment on Consumer Protection Proposal #1 (Disclosure Forms). We would like to offer the following comments on the Community Solar Disclosure Forms:

It has come to our attention that consumers are not aware of the requirement to complete a disclosure form before signing a subscription agreement for community solar. Although this is a requirement of the program, consumers are not well informed of this specific protection. For both the Illinois Shines and Illinois Solar For All Community Solar Disclosure Forms, we recommend adding text that any subscriber agreement is not valid until the DF is signed. This can provide protection to the customer that, to the extent that they have signed an agreement, the agreement is not valid or enforceable until the customer signs the DF, and the customer is, therefore, released from any contractual obligations therein.

We suggest the following language be added to the introductory text of the DF: "If you have already signed a contract with a Community Solar Provider, please note that your contract with them is considered invalid and unenforceable until after you have signed this disclosure form."

We are happy to provide commentary or clarity on these comments, should they be required.

Regards, Danielle

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Danielle Burns

Director of Business Operations



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