



Illinois Adjustable Block Program

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Important Notice about Community Solar Billing Issue for Customers in Ameren Service Territory

You may receive an additional bill or charges from your community solar provider if you received additional community solar bill credits due to Ameren's recalculation of bill credits.

Background

As a community solar subscriber, you receive credits on your Ameren bill based on the amount of electricity generated by your share of the solar project.

Community solar credits on your Ameren bill	=	kWh of electricity generated by your share of the community solar project	X	Crediting rate
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The Climate and Equitable Jobs Act (Public Act 102-0662) changed the **crediting rate** for community solar bill credits, effective June 1, 2022. Previously, the crediting rate was the customer's *energy supply rate*.

Ameren is now required to provide bill credits to community solar subscribers at the utility Price to Compare. The Price to Compare includes both the utility rate for *energy supply*, and *also includes the transmission service charge*. For more information on the Price to Compare, please visit <https://www.pluginillinois.org/FixedRateBreakdownAmeren.aspx>.

Customers who get their energy supply from Ameren are now credited a higher monetary value for each kWh produced by their community solar subscription due to the inclusion of the transmission service charge. For customers who receive energy supply from an Alternative Retail Electric Supplier (ARES), the new **crediting rate** may be more or less, depending on the ARES supply rate.

Ameren Re-Bill

Ameren’s billing system was not set up to change the community solar **crediting rate** by June 1, 2022. Ameren continued to calculate community solar bill credits at the customer’s energy supply rate. Then in the fall of 2022, Ameren conducted a “re-bill” to *recalculate community solar customers’ bill credits*, going back to June 1, 2022, at the correct new **crediting rate**—the Price to Compare.

You may have received a large amount of community solar bill credits added to your Ameren account in October or November 2022 as part of this re-bill process.

Some customers may have the opposite result. If your energy supply rate over last summer was *higher* than Ameren’s Price to Compare, you may have your amount of community solar bill credits *reduced* through the re-bill.

You can check the “Electric Supply” section of your Ameren bill to determine if you have accrued unused community solar credits on the line marked “NM Current Generation Offset.” Community solar bill credits roll over month-to-month for as long as you are a customer in Ameren’s service territory.

For Ameren customers, community solar bill credits can currently only be applied to the supply portion of your electric bill. However, beginning November 1, 2023, your community solar bill credits will be applied to the total electric charges on your Ameren bill, including taxes and other charges.

Electric Supply Ameren Illinois BGS-1 Basic Generation Service	Purchased Electric Summer	1,000 kWh	@ \$ 0.xxxxxxxxxx	\$xxx.xx
	Purchased Electricity Adjustment	1,000 kWh	@ \$ 0.xxxxxxxxxx	\$xxx.xx
	Supply Cost Adjustment	1,000 kWh	@ \$ 0.xxxxxxxxxx	\$xxx.xx
	Transmission Service Charge	1,000 kWh	@ \$ 0.xxxxxxxxxx	\$xxx.xx
	Off-Site Generation Summer Credit	1,000 kWh	@ \$-0.xxxxxxxxxx	\$-xxx.xx
	Off-Site Gen Non-Summer Credit 0-800 kWh	500 kWh	@ \$-0.xxxxxxxxxx	\$-xxx.xx
	Off-Site Gen Non-Summer Credit > 800 kWh	200 kWh	@ \$-0.xxxxxxxxxx	\$-xxx.xx
	NM Prior Generation Carryover			\$-xxx.xx
	NM Current Generation Offset			\$xxx.xx
	Electric Supply			

Look here to confirm whether you receive electric supply from Ameren or from an Alternative Retail Electric Supplier

CS bill credits generated this month (which specific lines appear depends on the month)

CS bill credits carried over from previous months

CS bill credits that will be carried over to future months’ bills

How the Ameren Re-Bill Affects Your Community Solar Subscription Fees

Many community solar subscriptions are set up so that the customer pays for their community solar subscription based on the amount of bill credits the customer receives. For example, many community solar providers bill their customers for 80-90% of the value of the bill credits that the customer receives.

If you received a large amount of bill credits after the Ameren re-bill process took place, your community solar provider may have sent you a bill, or may intend to send you a bill, based on the bill credits you received through the re-bill process. **Depending on the amount of bill credits you received through the re-bill, the charges from your community solar provider may be higher than normal.**

Some community solar providers may be willing to offer payment plans to spread the additional charges over multiple months if the additional charge is a significant financial burden. **If you receive an unusually large bill from your community solar provider, you may want to reach out to the provider and ask if they can offer a payment plan.**

If your community solar credits were *reduced* through the re-bill process, your community solar provider may be refunding you because they initially charged you for credits that you ultimately did not get to use.

What to Do if You Have a Large Amount of Community Solar Bill Credits

If you have a large amount of community solar bill credits, you may want to discuss your options with your community solar provider. Keep in mind that your community solar subscription will generate more credits in the summer than in the winter because the days are longer and the sunlight is more direct. Also keep in mind that, starting November 1, your community solar bill credits will be applied to your entire electric bill, which will allow you to use up your bill credits more quickly.

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If you have difficulty getting in touch with your community solar provider, have questions, or want to file a complaint related to this or any other community solar issue, please contact the Program Administrator at admin@illinoisshines.com or (877) 783-1820.