

Program Year 2023-2024 Welcome Webinar

Presented by the Illinois Power Agency
and Energy Solutions

May 25, 2023



Today's Presenters



Audrey Steinbach
Illinois Power Agency
Senior Program Manager,
Illinois Shines



Tamara Perry
Energy Solutions
Director, Solar and
Storage Programs

Agenda

1 Welcome Back

2 Updates, Resources, and Guidance

3 Minimum Equity Standard

4 Disclosure Forms

5 Portal Updates

6 Stakeholder Support

7 Brand Refresh and New Website

8 Questions and Answers



Welcome Back

- **IPA Welcome**
- **Program Administrator**
 - State of the Program
 - Continued Prioritization
 - Key Program Year 2022-2023 Activities
 - Forward Vision



Welcome Back – IPA Welcome



Program Administrator – State of the Program

- **Program Year 2022-2023 - Continued Prioritization**

- **Application Processing**

- Continued, aggressive progress on application review with a large and increasingly experienced team. Weekly Application Processing updates sharing resolution of *Need Info* queue, progress toward 2-week turnaround by end of Summer, and more.

- **Portal Development and Roadmap**

- Continued development on core functionality, new Disclosure Forms, CS API and more, with public facing portal roadmap in June 2023.

- **Key Program Year 2022-2023 Activities**

- **Program Portal Rebuild** - Rebuild the portal and all Program infrastructure, including transfer of legacy data and introduction of stringent quality controls, to support Program participants and their applications, and restoration of website reporting.
 - **AV and Designee Support** - Enhanced sector-specific and individualized support to AVs and Designees, including 1:1 meetings, AV Roundtables, office hours, educational webinars, improved communications, and more.
 - **Program Transitions** – With AVs and Designees, navigation through workaround and off-portal processes accompanying the transition to the new Program Administrator.
 - **New Program Requirements** – With vendors and IPA, meeting expanded CEJA and 2022 Long-Term Plan commitments (three new project Program categories, TCS scoring, Minimum Equity Standard rollout, enhanced consumer protection support, and more.

Program Administrator – Forward Vision

- **Energy Solutions’ Vision for the Program’s next Phase including:**
 - **Vendor and Designee Support:**
 - Improved Contact Center responsiveness
 - Streamlined communications
 - Inspection and technical support
 - Increased vendor education and tools
 - **Application Submission and Processing:**
 - Improvements to portal functionality
 - Two-week application review turnaround time by end of Summer 2023
 - Working groups to meet vendor and utility portal needs
 - **Market Development**
 - Community Outreach and public-facing Program promotion
 - Sector-specific market insights
 - AV roundtables
 - EEC Mentorship program
 - **Customer Support and Consumer Protection**
 - Consumer Protection resource and report enhancement
 - Stranded customer support



Updates, Resources, and Guidance

- Block Capacity Update
- Updated Program Guidebook
- Updated Consumer Protection Handbook
- Contract Requirements for PY 2023-2024
- REC Prices and Long-Term REC Pricing Update
- Prevailing Wage Reminder
- Equity Eligible Contractor Category



Annual Block Capacity

- Due to requirements for reallocation of uncontracted capacity from previous program years outlined in the Agency's 2022 Long-Term Plan, the block sizes above will be amended slightly with reallocated capacity from the 2022-2023 Program year. The reallocation process is outlined further in Section 1.D. of the Program Guidebook.
- Pre-Reallocation Annual Block Capacity for 2023-2024 Delivery Year:

Category	Allocation	Group A (MW)	Group B (MW)
Small Distributed Generation	20%	40	94
Large Distributed Generation	20%	40	94
Traditional Community Solar	30%	60	140
Public School Projects	15%	30	70
Community-Driven Community Solar	5%	10	23
Equity Eligible Contractor Projects	10%	20	46
Total	100%	200	467

Annual Block Capacity (Reallocation)

Due to requirements for reallocation of uncontracted capacity from previous program years outlined in the Agency's 2022 Long-Term Plan, the block sizes above will be amended slightly with reallocated capacity from the 2022-2023 Program year. The reallocation process is outlined further in Section 1.D. of the October 2022 Program Guidebook (Section 1.H of the Program Year 2023-2024 Guidebook).

All capacity in the new Public Schools and Community-Driven Community Solar categories that remains uncontracted from the blocks opened on December 14, 2021 will be rolled over within that same category to the 2022-2023 delivery year. At the end of the 2022-2023 delivery year, if uncontracted capacity remains in the Public Schools and Community-Driven Community Solar categories, 50% of that capacity will rollover into the capacity allocation for the 2023-2024 delivery year, while the other 50% will be allocated in accordance with the process outlined below. (Summation only; please see the Program Guidebook for full language)

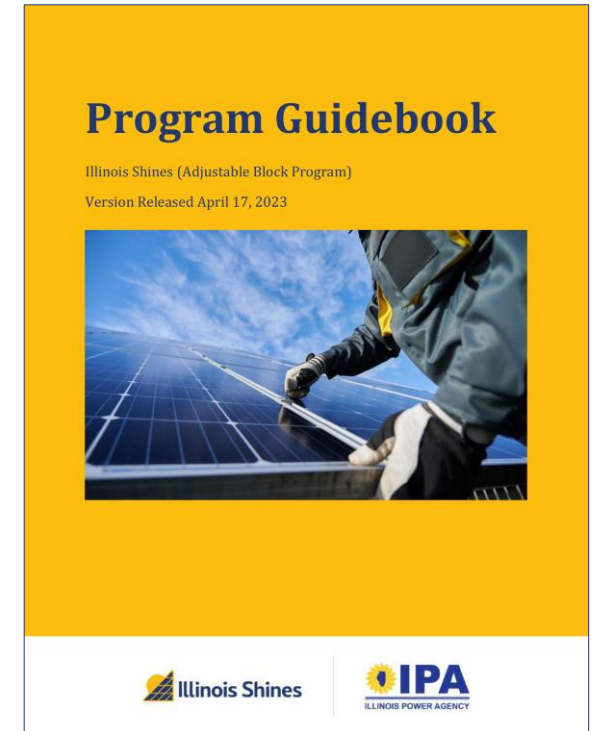
Uncontracted capacity will be summed to a total amount, with distribution prioritized by:

- The Agency will first allocate any uncontracted capacity to the **Equity Eligible Contractors category to select waitlisted projects** from this category.
 - EEC is the only category which is expressly sought to be expanded over time (growing to 40% of the ABP by 2030), P.A. 102-0662 prioritizes the diversification of the Illinois clean energy economy and instructs the Agency to provide better and broader access to Equity Eligible Contractors through its solar programs; this approach best meets the spirit of the law. If there is unallocated capacity in the EEC category, that capacity will not be reallocated to other categories.
- Next, the Agency will prioritize reallocation of any remaining uncontracted program capacity to the **Small DG category to select waitlisted projects**, helping maximize the number of Illinois residents and/or businesses that can benefit from the Adjustable Block Program.
- Next, the Agency will prioritize reallocation of any still remaining uncontracted program capacity to the **CDCS category to waitlisted projects**. Eligible waitlisted projects will be selected by scoring rank order (which establishes the ordinal waitlist for that category) and will be required to have met the minimum scoring threshold for selection. This prioritization reflects the concern that community solar project development in Illinois has been largely homogenous since program inception, and CDCS was established to diversify the community solar market.
- If uncontracted capacity remains after prioritized reallocation to these three program categories, the Agency will evenly distribute the remaining uncontracted capacity across the **remaining program categories featuring waitlists**.

Updated Program Guidebook

- On April 17, 2023, the Agency released the Program Year 2023-2024 Program Guidebook.
- **High Level Changes to the Program Guidebook:**
 - Prohibition of the use of TBD Disclosure Forms for Community-Driven Community Solar projects
 - New information regarding the publishing of disciplinary decisions made by Program
 - New information on the Public Schools anchor tenant waiver
 - New information on the MES waiver
 - Clarifications related to public school land ownership and project siting requirements
 - General reordering and clarifying of information
 - Shifting of listed requirements, waivers, attestations, etc. into appendices

***Please note that this version of the Guidebook does not incorporate changes flowing from the ICC's Order on Reopening which introduces new requirements for the EEC category. The Agency expects to post a version of the Guidebook that incorporates those changes as soon as practicable.

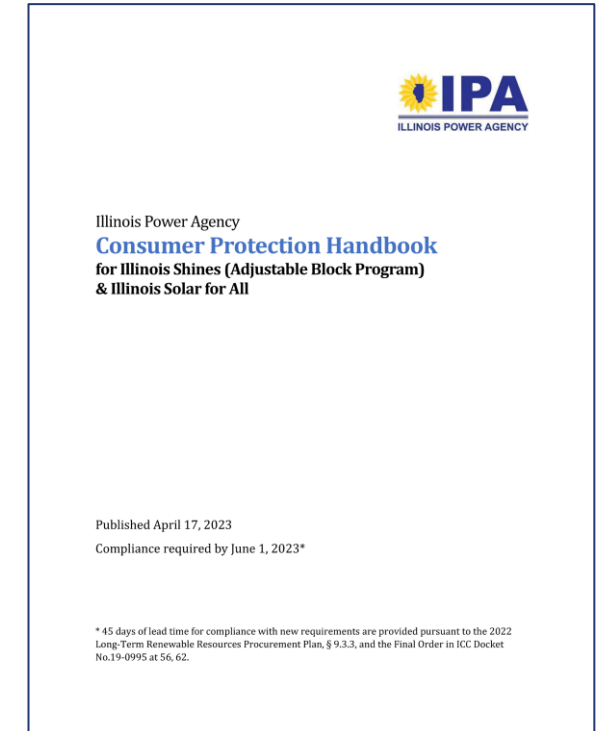


Quick Link:

- [Program Guidebook](#)

Updated Consumer Protection Handbook

- On April 17, 2023, the Agency released the Program Year 2023-2024 Program Guidebook.
- **High Level Changes to the Consumer Protection Handbook:**
 - New requirements and clarifications regarding Approved Vendor management of and responsibility for Designees
 - New requirements related to notification and payment plans when community solar subscription bills are delayed
 - New matrix and processes for responses to Program violations
 - New requirements for providing a copy of executed Disclosure Form and contract to the customer
 - Modifications to community solar requirements related to insurance and maintenance
 - Clarifying requirements around community solar contract assignments



Quick Link:

- [Consumer Protection Handbook](#)

Contract Requirements for PY 2023-2024

ILLINOIS SHINES COMMUNITY SOLAR CONTRACT REQUIREMENTS

Published April 17, 2023
Compliance required by June 1, 2023*

All projects energized after the IPA finalized its initial consumer protection requirements must comply in full with applicable consumer protection requirements.

Note that Illinois Shines does NOT require the submission of a signed contract (or a contract amendment bringing a previously signed contract into compliance with the below requirements) for every system purchase, lease, or PPA, provided that all Illinois Shines requirements, such as demonstrating binding site control, are met through other means. As stated in the Plan, the Agency retains the right to request copies of installation contracts from Approved Vendors.

The Approved Vendor will attest to compliance with the contract requirements herein in Part II of the project application.

- (a) A plain language disclosure of the subscription, including:
 - (i) The terms under which the pricing will be calculated over the life of the contract and a good faith estimate of the subscription price expressed as a monthly rate or on a per kilowatt-hour basis;
 - (ii) Whether any charges may increase during the course of service, and, if so, how much advance notice is provided to the subscriber.
- (b) Contract provisions regulating the disposition or transfer of a subscription;
- (c) All nonrecurring (one-time) charges;
- (d) All recurring (monthly, yearly) charges;
- (e) A statement of contract duration, including the initial time period and any rollover provision;
- (f) Terms and conditions for early termination, including:
 - (i) Any penalties that the Project Developer may charge to the subscriber; and
 - (ii) The process for unsubscribing and any associated costs.
- (g) If a security deposit is required:
- (h) The amount of the security deposit;
 - (iii) A description of when and under what circumstances the security deposit will be returned;
 - (iv) A description of how the security deposit may be used; and
 - (v) A description of how the security deposit will be protected.
- (i) A description of any fee or charge and the circumstances under which a customer may incur a fee or charge;
- (j) A statement explaining any conditions under which the Project Developer may terminate the contract early, including:

*45 days of lead time for compliance with new requirements are provided pursuant to the 2022 Long-Term Renewable Resources Procurement Plan, § 9.3.3, and the Final Order in ICC Docket No. 19-0995 at 56, 62.

ILLINOIS SHINES DISTRIBUTED GENERATION CONTRACT REQUIREMENTS

Published April 17, 2023
Compliance required by June 1, 2023*

All projects energized after the IPA finalized its initial consumer protection requirements must comply in full with applicable consumer protection requirements.

Note that Illinois Shines does NOT require the submission of a signed contract (or a contract amendment bringing a previously signed contract into compliance with the below requirements) for every system purchase, lease, or PPA, provided that all Illinois Shines requirements, such as demonstrating binding site control, are met through other means. As stated in the Plan, the Agency retains the right to request copies of installation contracts from Approved Vendors.

The Approved Vendor will attest to compliance with the contract requirements herein in Part II of the project application.

1. Common Contract Requirements for all business models

- Right of rescission within three or more calendar days (only for systems <=25kW)
- System design specification:
 - Site plan or equivalent drawing (this may be incorporated by reference, in which case the site plan or equivalent drawing must be completed and provided to the customer within 30 days of the contract execution and must be substantially consistent with the specifications contained in the contract and Disclosure Form)
 - Size of system
 - Estimated first year production and annual degradation
- If performance guarantee is provided:
 - Host or owner's remedy in case of underperformance
 - Host or owner's procedure to lodge a claim under the performance guarantee
- Change in pricing or other terms, if any, in the event of non-selection for an Adjustable Block Program REC contract. As an example, a condition precedent clause would satisfy this requirement.
- Responsibility for interconnection application
- If warranty is provided:
 - Term of warranty
 - Defects covered (e.g. faulty installation, malfunctioning components beyond manufacturer's warranty, roof damage)
 - Financial limits on warranty
 - Warranty provider
 - Host or owner's procedure to lodge a claim under warranty
- Allocation of maintenance obligations between host or owner & installer

*45 days of lead time for compliance with new requirements are provided pursuant to the 2022 Long-Term Renewable Resources Procurement Plan, § 9.3.3, and the Final Order in ICC Docket No. 19-0995 at 56, 62.

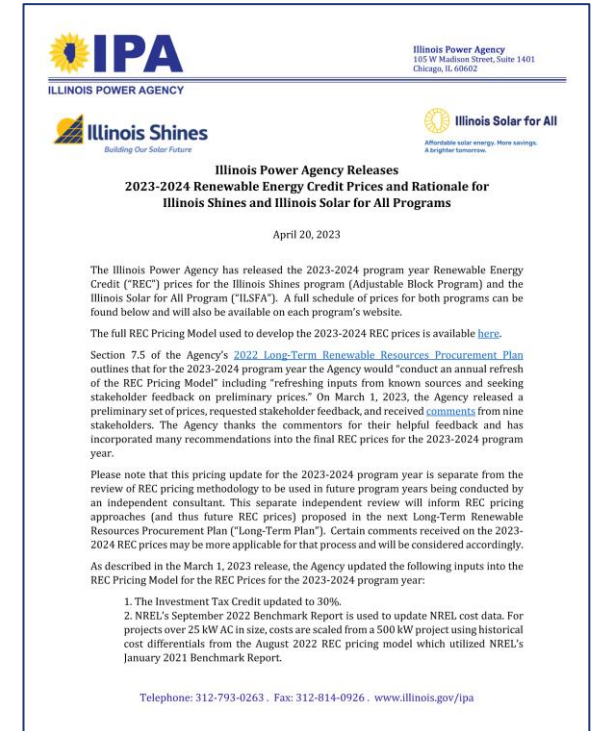


Quick Links:

- [DG Contract Requirements](#)
- [Community Solar Contract Requirements](#)

REC Prices and REC Price Modeling Update

- On April 17, 2023, [new REC prices were announced](#), pursuant to the process outlined in the 2022 Long-Term Plan. A [rationale document](#) was published on April 19, 2023.
- The Agency is exploring updating the methodology/model the Agency uses to calculate REC prices, starting with REC Prices for the 2024-2025 program year. In the 2022 Long-Term Plan, the IPA committed to engaging an independent consultant to conduct a review of the REC pricing approach for the Illinois Shines and ILSFA programs, and engaged Sustainable Energy Advantage, LLC (“SEA”) to conduct that review. A [Request for Written Comments](#) was issued March 7, 2023, with comments due March 28, 2023.



Quick Link:

- [Updated REC Prices](#)

REC Prices for 2023-2024 Program Year – Group A

Please note: This slide is a correction of what was presented in the May 25, 2023 webinar, in which Group A and Group B pricing were inadvertently reversed.

- For the Equity Eligible Contractor category, applicable REC prices by project type and size apply.
- Equity Eligible Contractors also have opportunities for advances of project capital, as outlined in the Long-Term Plan.

Block Group	Block Category		2023-2024
Group A (Ameren Illinois, MidAmerican, Mt. Carmel, Rural Electric Cooperatives, and Municipal Utilities located in MISO)	Small DG	≤10 kW	\$75.21
		>10 - 25 kW	\$64.71
	Large DG	>25 - 100 kW	\$59.28
		>100 - 200 kW	\$60.44
		>200 - 500 kW	\$53.39
		>500 - 2000 kW	\$50.01
		>2000- 5000 kW	\$40.16
	Traditional Community Solar	≤25 kW	\$55.08
		>25 - 100 kW	\$58.94
		>100 - 200 kW	\$60.79
		>200 - 500 kW	\$56.96
		>500 - 2000 kW	\$49.94
		>2000- 5000 kW	\$39.27
	Community-Driven Community Solar	≤25 kW	\$71.10
		>25 - 100 kW	\$76.16
		>100 - 200 kW	\$78.33
		>200 - 500 kW	\$73.02
		>500 - 2000 kW	\$63.72
		>2000- 5000 kW	\$49.33
	Public Schools	≤25 kW	\$74.95
		>25 - 100 kW	\$65.57
		>100 - 200 kW	\$66.40
		>200 - 500 kW	\$58.94
		>500 - 2000 kW	\$56.73
		>2000- 5000 kW	\$45.72

REC Prices for 2023-2024 Program Year – Group B

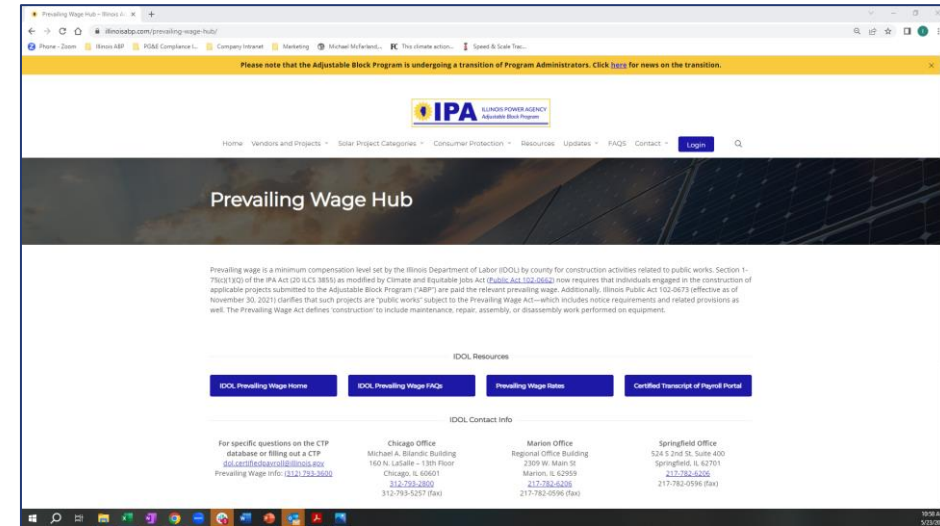
Please note: This slide is a correction of what was presented in the May 25, 2023 webinar, in which Group A and Group B pricing were inadvertently reversed.

- For the Equity Eligible Contractor category, applicable REC prices by project type and size apply.
- Equity Eligible Contractors also have opportunities for advances of project capital, as outlined in the Long-Term Plan.

Block Group	Block Category		2023-2024
Group B (ComEd, and Rural Electric Cooperatives and Municipal Utilities located in PJM)	Small DG	≤10 kW	\$83.75
		>10 - 25 kW	\$76.27
	Large DG	>25 - 100 kW	\$69.47
		>100 - 200 kW	\$64.96
		>200 - 500 kW	\$58.36
		>500 - 2000 kW	\$52.06
		>2000- 5000 kW	\$39.56
	Traditional Community Solar	≤25 kW	\$63.48
		>25 - 100 kW	\$71.92
		>100 - 200 kW	\$73.22
		>200 - 500 kW	\$65.20
		>500 - 2000 kW	\$56.08
		>2000- 5000 kW	\$42.39
	Community-Driven Community Solar	≤25 kW	\$82.37
		>25 - 100 kW	\$93.61
		>100 - 200 kW	\$95.12
		>200 - 500 kW	\$84.10
		>500 - 2000 kW	\$71.80
		>2000- 5000 kW	\$53.31
	Public Schools	≤25 kW	\$81.16
		>25 - 100 kW	\$70.42
		>100 - 200 kW	\$66.59
		>200 - 500 kW	\$59.81
		>500 - 2000 kW	\$53.59
		>2000- 5000 kW	\$37.23

Prevailing Wage Reminder

- Prevailing wage is a minimum compensation level set by the Illinois Department of Labor (IDOL) by county for construction activities related to public works. Section 1-75(c)(1)(Q) of the IPA Act (20 ILCS 3855) as modified by Climate and Equitable Jobs Act (Public Act 102-0662) now requires that individuals engaged in the construction of applicable projects submitted to the Adjustable Block Program (“ABP”) are paid the relevant prevailing wage. Additionally, Illinois Public Act 102-0673 (effective as of November 30, 2021) clarifies that such projects are “public works” subject to the Prevailing Wage Act—which includes notice requirements and related provisions as well. The Prevailing Wage Act defines ‘construction’ to include maintenance, repair, assembly, or disassembly work performed on equipment.
- The Program website’s [Prevailing Wage Hub](#) includes links to IDOL resources:
 - IDOL Prevailing Wage Home
 - Prevailing Wage FAQs
 - Prevailing Wage Rates
 - Certified Transcript of Payroll Portal



Quick Link:

- [Prevailing Wage Hub](#)

Equity Eligible Contractor Category

- On May 9, 2023, the Agency made a compliance filing of a modified Long-Term Renewable Resources Procurement Plan to conform with the changes stated in the ICC's Order on Reopening in Docket No. 22-0231.
- The ICC's Order modified the EEC category including changes to the EEC block size for the 2022-23 Program year, new EEC subcategories, and a developer cap. This modified Plan is now the current approved Plan and can be found in the Program's website Resources page in the Long-Term Renewable Resources Procurement Plan section. An announcement outlining these changes in more detail was released on May 19, 2023.
- These changes will be incorporated into the Program Guidebook as soon as practicable.



Quick Link:

- [2022 Long-Term Plan – Modified Plan upon Reopening](#)

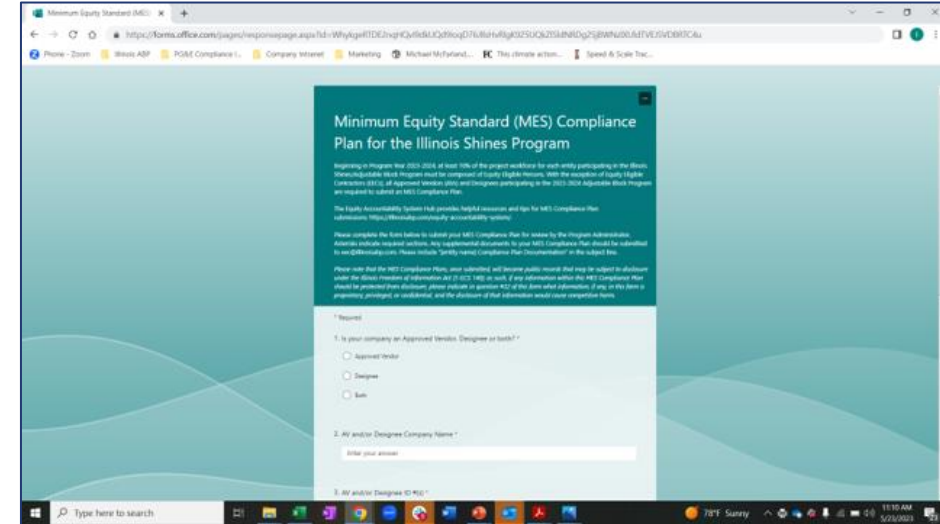
Minimum Equity Standard



Minimum Equity Standard Compliance Plans

- Plans are required of each participating Approved Vendor and registered Designee and Nested Designee.
- The MES requirement for the 2023-24 Program year is that 10% EEPs of an entity's project workforce will include Equity Eligible Persons (EEPs).
- The MES requirement for the 2024-25 Program year is 12% EEPs.
- Definitions of EEPs, the minimum workforce percentages, and key steps and dates for compliance are provided at the Program website's Equity Accountability System page.
- Resources in support of MES Compliance for Program year 2023-2024 include:
 - [Guide to the Equity Accountability System & Illinois Shines](#)
 - [MES Compliance Plan submission form](#)
 - [MES Compliance Plan questions sample](#)
 - [Minimum Equity Standard Waiver Request](#)
 - [Minimum Equity Standard FAQs](#) (last edited May 25, 2023)

Reminder: MES Compliance plans are due for all AVs and registered Designees and Nested Designees on June 1, 2023.

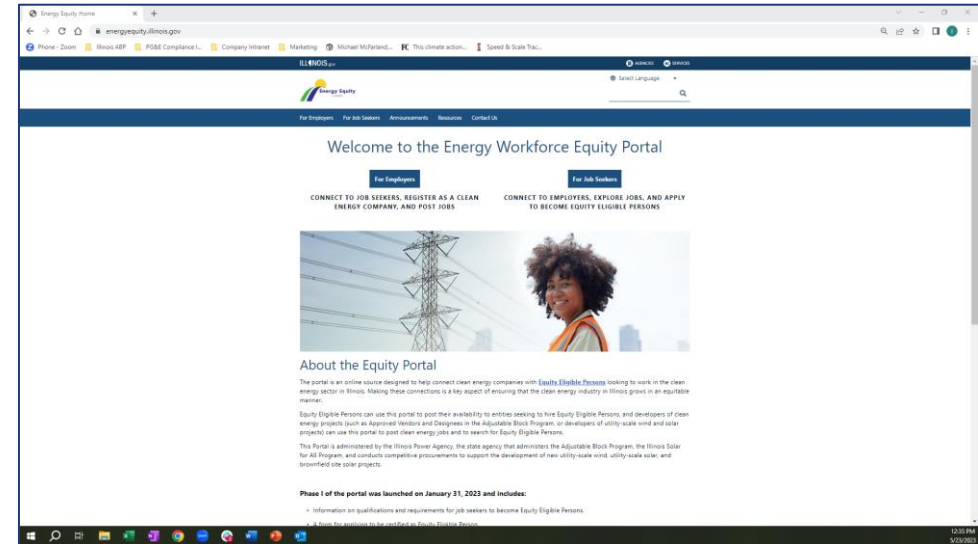


Quick Links:

- [Equity Accountability System page](#)
- [MES Compliance Plan submission form](#)
- [Energy Workforce Equity Portal](#)

Coming in Program Year 2023-2024

- **Continued AV Support by Sector including:**
 - Office Hours
 - Ability to schedule 1:1 calls with strategists
 - Minimum Equity Standard Compliance Plan, mid-year report and year-end report submissions
- **Mentorship Pilot – focus on Equity Eligible Contractors and diverse, small business solar contractors**
- **AV Learning Hub – access to resources to facilitate program participation**
- **Community outreach efforts and campaigns**
 - Public Schools
 - Environmental Social Justice communities
 - Diverse, small business solar contractors



Quick Links:

- [Energy Workforce Equity Portal](#)

Disclosure Forms



Disclosure Forms

- Illinois Shines requires that each customer receive and sign a standard Disclosure Form before signing their installation (for Distributed Generation) or subscription (for Community Solar) contract.
 - Provides clear, consistent information to the customer about the Program, the specific offer, and consumer rights
 - Helps customers compare multiple offers in an apples-to-apples manner.
- The Agency conducted stakeholder feedback and public comment efforts, and announced the release of new Disclosure Forms on May 5, 2023.
- The new forms are approximately 50% shorter than the current Disclosure Forms, and introduce improved organization and presentation of information, including use of graphics, tables, color, and other formatting improvements.
- An informational webinar held on May 18, 2023 provided background, a portal walkthrough of the new DFs, details on the conclusion of the leniency period, the availability of the portal API for community solar DFs, and more.
- A Community Solar Disclosure Form Working Group and beta testing continue.

The image displays two versions of the Illinois Shines Disclosure Form. The left form is titled 'Illinois Shines Community Solar' and the right form is titled 'Illinois Shines Solar Project Purchase Disclosure Form - ID# 457919'. Both forms include sections for Contact Information, Project Information, Subscription Information, and Rate and Payment Information. The right form also includes a section for Project Installer information.

Illinois Shines Community Solar

Illinois Shines is a state solar incentive program. Your community solar form so that you have clear information about the community solar subscription. Administrator by emailing complaints@illinoisshines.com or by calling (800) 243-0618. A guide to understanding your rights is available at <https://illinoisshines.com/consumer-protection/disclosure-form-resources>.

Your subscription entitles you to a share of the electricity generated from credits for the electricity on your utility bill.

Contact Information	
Name	
Address	
Phone	
Email	
Service utility	
Utility Account	

Project Information

Your Community Solar Provider has not yet determined to which specific send you a notice with the project name, location, size, and Approved Vendor.

Subscription Information

Subscription size (may vary by the greater of 5kW or 25%)	Estimated first production level
Term of your subscription	Estimated start

Rate and Payment Information

Enrollment fee or amount due at contract signing	
Subscription structure and rate	
Frequency of payments and start date	
Form of bill	
Payment method options	

Illinois Shines Solar Project Purchase Disclosure Form - ID# 457919

Illinois Shines is a state solar incentive program. An installer or other vendor is required to provide you with this disclosure form so that you have accurate information about the solar project, including its size, cost, operations, warranties, and financial benefits. More information about Illinois Shines is available at www.illinoisshines.com and a guide to understanding your disclosure form is available at <https://illinoisshines.com/consumer-protection/disclosure-form-resources>. Another state solar incentive program, Illinois Solar for All, is available for income-eligible customers and includes savings guarantees (visit www.illinoisSFA.com for more information).

This form is not a substitute for your contract. Carefully read your contract before signing. You may want to compare offers from multiple installers or Approved Vendors. You should take whatever time you need to shop around and to fully understand the contract before signing.

You may rescind your installation contract and receive a refund of any deposit by contacting the project seller within the period allowed by your contract or law, which cannot be less than three calendar days.

If you are unable to resolve a complaint with your installer or Approved Vendor, you may contact the Illinois Shines Program Administrator by emailing complaints@illinoisshines.com or by calling (877) 708-3456. If you have been subject to fraudulent or deceptive sales practices, the Consumer Protection Division of the Illinois Attorney General's office may also be able to help, call (800) 243-0618 or visit <https://illinoistattorneygeneral.gov/Files-A-Complaint>.

Contact Information		Approved Vendor	
Name	Julie Hurewitz	Legal Name	ABC Solar Company LLC
Address	123 Illinois Street Chicago Illinois 60007	Marketing Name	ABC Solar Company
Phone	123-456-7890	Address	123 AV Address St Chicago IL 60007
Email	jshure@illinoisatp.com	Phone	1234567890
Service utility	ComEd	Email	admin@illinoisatp.com
Customer type	Residential/Small Commercial		

Project Seller

Legal Name	ABC Solar Company LLC
Marketing Name	ABC Solar Company
Address	123 AV Address St Chicago IL 60007
Phone	1234567890
Email	admin@illinoisatp.com

Project Installer — Your installer will be one of the following:

#1	null db/a Installer 1
#2	null db/a Installer 2
#3	null db/a Installer 3

Illinois Shines Program Administrator admin@illinoisatp.com • (877) 708-1820
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Quick Link:

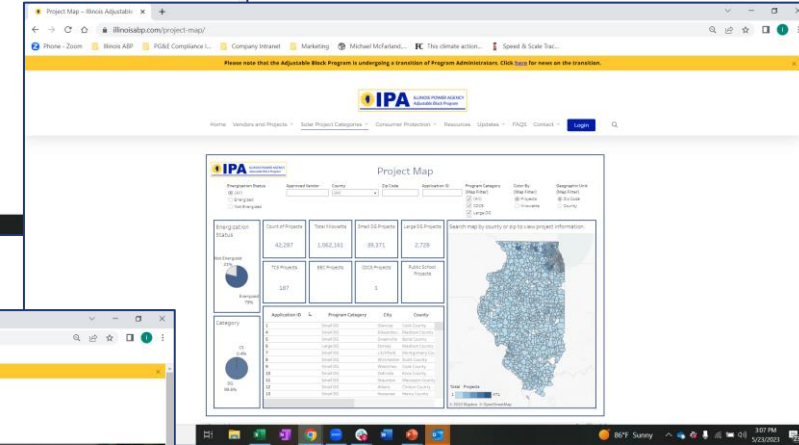
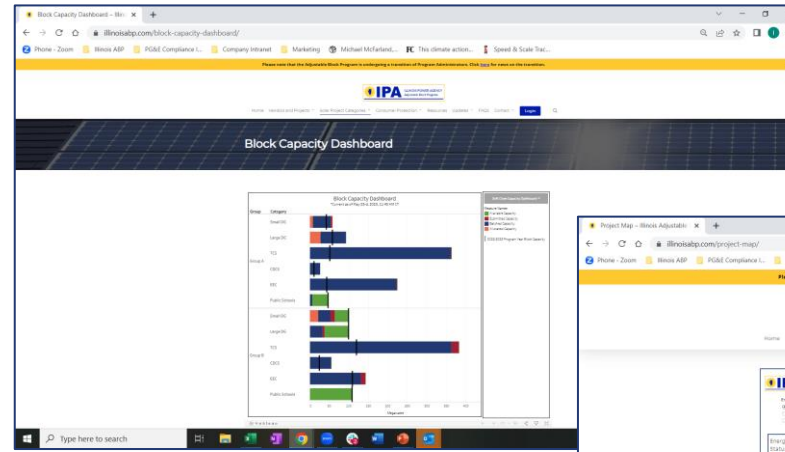
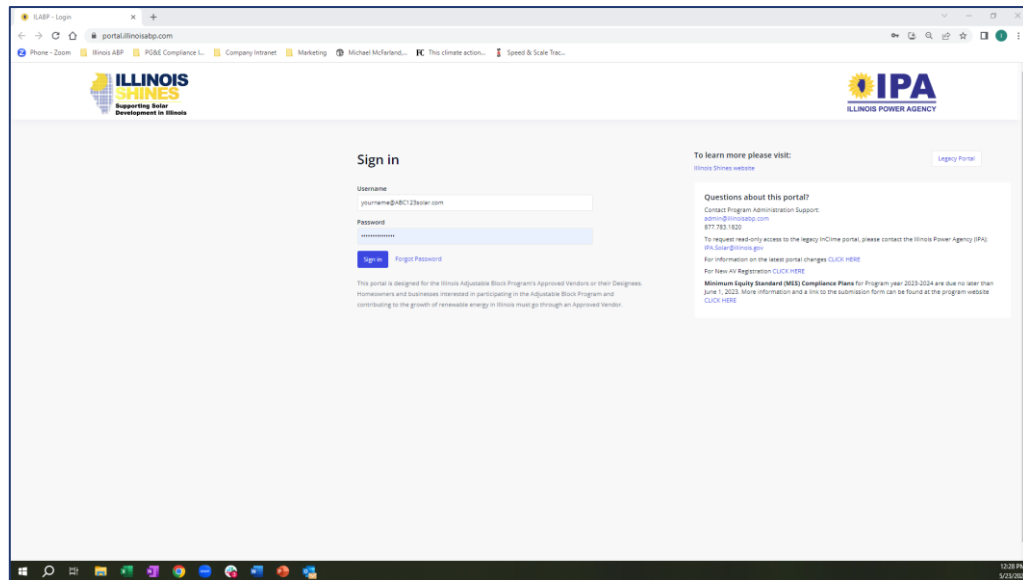
- [Disclosure Form webinar materials](#)

Portal Updates



Portal & Website Updates

- Forthcoming visibility on Portal Functionality Roadmap
- Reporting - Recent updates including:
 - Block Capacity Dashboard
 - Project Map
 - Project Application Reports
 - Coming: Project Lookup Tool (EOY 2023)



Project Category	Application Type	Reviewing Applications submitted as of	Applications in Processing Queue	Applications submitted this week
Small Distributed Generation	Part I	March 15th, 2023	1,889	0
Small Distributed Generation	Part II	April 15th, 2023	1,940	24
Large Distributed Generation	Part I	February 14th, 2023	26	0
Large Distributed Generation	Part II	April 26th, 2023	8	0
Traditional Community Solar - Home Realization	Part I	February 14th, 2023	5	0
Traditional Community Solar - Home Realization	Part II	April 26th, 2023	0	0
Traditional Community Solar - Home Realization	Part I	Some announced	252	0

Quick Links:

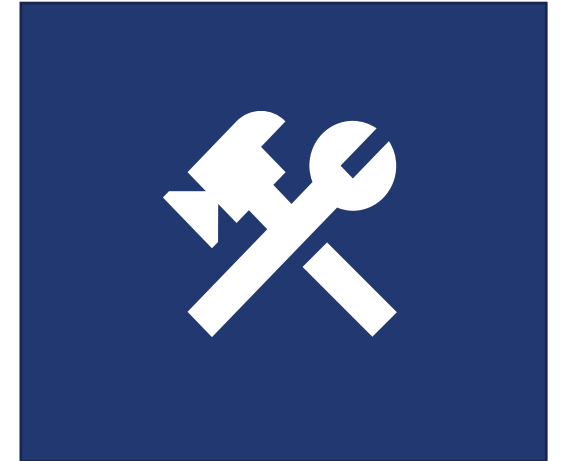
- [Program portal](#)
- [Block Capacity Dashboard](#)
- [Project Map](#)
- [Project Application Reports](#)

Stakeholder Support



Stakeholder Support

- **The Program Administrator and Agency provide ongoing to support of participating entities. Current and upcoming support includes:**
 - Support for newly launched Minimum Equity Standard
 - Support throughout Annual Reports process
 - Support for new Disclosure Forms release
- **Strategy Roundtables/Market Insights**
 - Held 5 Roundtable events between March and May and currently compiling action items from these meetings
 - Will continue to host Roundtables for each Program category **twice a year**
- **Office Hours**
 - **General** - Every Wednesday from 10:00 a.m. - 11:00 a.m. CPT
 - **MES support** - Friday, May 26 from 10:00 a.m. – 11:00 a.m. CPT
 - **Disclosure Form support** - Friday, May 26 from 11:00 a.m. – 1:00 p.m. CPT
 - **Program Year 2023-2024 support** –
 - Thursday, June 1 from 8:00 a.m. – 10:00 a.m. CPT **and**
 - Thursday, June 1, 12:00 p.m. – 2:00 p.m. CPT



Brand Refresh and New Website



Brand Refresh and New Website

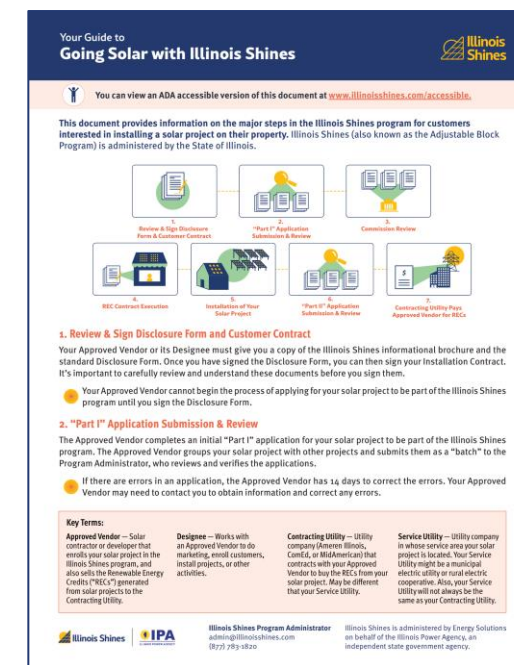


- **Brand Refresh Update**

- The brand refresh work is not taking away from any other vital responsibilities as it relates to application processing or other Program Administration work.

- **New Website Update**

- Coming soon!
- Will only impact the external, public-facing portion of the Program website and will NOT impact the Program portal where applications are submitted.
- Benefits of the new website:
 - More clarity, additional resources, improved organization, and hubs for centralized category information.



Questions and Answers



Questions and Answers

Thank you!

Program Administrator

admin@illinoisabp.com



Illinois Shines