

Illinois Shines Program Year 2022-2023 | End of Year Report

Program Year 2022-2023 brought a host of exciting changes and enhancements to Illinois Shines, including rebuilt Program infrastructure, publication of the Consumer Protection Handbook and launch of the Consumer Protection Working Group, roll out of Public Act 102-0662's Equity Accountability System including the launch of the Minimum Equity Standard and continued focus on the Equity Eligible Contractor category, and more. Following a busy and successful year of Program transition, Illinois Shines is poised for exciting additions and even greater growth in Program Year 2023-2024 as we build a clean, equitable future for Illinois.

Audrey Steinbach, Senior Program Manager, Illinois Shines — Illinois Power Agency

PROJECT APPROVALS BY THE NUMBERS

Small Distributed Generation

- 26,307 Part 1 & 2 applications reviewed
- 8,202 applications ICC approved
- 95.1 MW Final Capacity Allocated

Large Distributed Generation

- 356 Part 1 & 2 applications reviewed
- 67 applications ICC approved
- 105.57 MW Final Capacity Allocated

Traditional Community Solar

- 127 Part 1 & 2 applications reviewed
- 108 applications ICC approved
- 170.9 MW Final Capacity Allocated

Community-Driven Community Solar

- 8 Part 1 & 2 applications reviewed
- 2 applications ICC approved
- 95.1 MW Final Capacity Allocated

Public Schools

- 5 Part 1 & 2 applications reviewed
- 7.15 MW Final Capacity Allocated

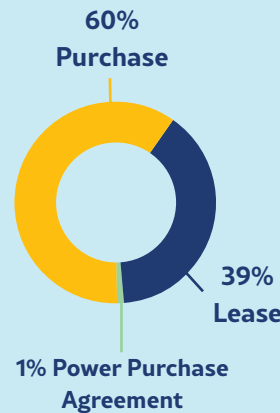
Equity Eligible Contractors (EECs)

- 32 Part 1 & 2 applications reviewed
- 162.76 MW Final Capacity Allocated

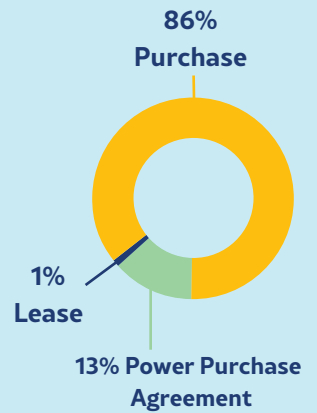
\$245,064,008
IN INCENTIVE
PAYMENTS INVOICED

DISTRIBUTED GENERATION APPLICATIONS REVIEWED BY FINANCING TYPE

Small DG



Large DG



Over 30,000 homes & businesses benefiting from approved 2022-2023 community solar projects



Program Enhancements

- 300 Vendor 1:1s
- 5 Approved Vendor Roundtables
- 18,000 Stakeholder support cases handled
- Weekly Stakeholder Office Hours held

Energy Solutions became the new Program Administrator on July 1, 2022, with focus on: rebuilding the Program portal; expanding AV and Designee support; continuing Equity Accountability System implementation; increased Consumer Protection focus; new and enhanced Program materials, communications and webinars; presence at dozens of community, trade and workforce development events; continuous dialog with utilities and solar trade groups; and more.

Supporting an Equitable Workforce



Energy Workforce Equity Portal launched at energyequity.illinois.gov



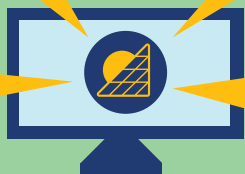
Guide to the Equity Accountability System published



18 EEC Approved Vendors certified
9 EEC Designees registered



10+ office hours supporting Minimum Equity Standard compliance



3 informational webinars

502 Minimum Equity Standard Compliance Plans submitted, representing 92% of Approved Vendors

Consumer Protection



309 COMPLAINTS RECEIVED

- 123 complaints resolved
- 131 complaints closed
- 4 complaints closed (customer non-responsive)
- 51 under investigation



Updated Disclosure Forms



Launch of Stranded Customer support initiative



Consumer Protection Handbook created

Stakeholder Engagement

Calls for Stakeholder Feedback on:

- Consumer Protection
- Project Categories, including Public Schools
- Minimum Equity Standard implementation
- Program Guidebook and Long-Term Plan updates
- REC Pricing updates

New Stakeholder Forums

- Monthly Consumer Protection Working Group
- Five Approved Vendor Roundtables held March-April 2023
- Portal API Working Groups
- 46 Community outreach presentations & events

Participating Approved Vendors:

527 total AVs

102 new AVs

Over 20% of AVs submitted projects in 2022-2023

216 Community Solar including CDCS

83 Small DG

83 Large DG

83 Public Schools

21 EECs