



Program Violations Report

August 26, 2024



July 14, 2023 Update

The Program Administrator has revised the title, content, and structure of this Report (which was previously titled the “Disciplinary Action Report”). Previously, this Report contained only summaries of investigations that resulted in suspensions of entities participating in Illinois Shines. The Report now includes an additional section (“Warning Letters”) detailing all entities who received Warning Letters from the Program Administrator for confirmed Program violations since June 1, 2023. As required by the Consumer Protection Handbook, Warning Letters will be removed from this Report 12 months following their issue date.

As the Consumer Protection Handbook defines Warning Letters as non-disciplinary, we revised the title of the Report accordingly.

We also added a Table of Contents with links to each entry in the Report.

Finally, please note that not all violations of Program requirements are reflected in this Report. Only those that rise to the level of Warning Letters or Suspensions. Please see the Consumer Protection Handbook for further explanation of the processes followed by the Program Administrator for consumer protection violations and potential violations.

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Warning Letters

5 Star Solar, LLC (“5 Star Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: 5 Star Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Advanced Energy Innovations LLC (“Advanced Energy Innovations”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Advanced Energy Innovations failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Advanced Energy Innovations LLC (“Advanced Energy Innovations”)

Entity Type: Approved Vendor

Date of Warning Letter: December 13, 2023

Reason for Warning: Advanced Energy Innovations failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on November 9, 2023, related to this item.

Affordable Community Energy Services Company

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Affordable Community Energy Services Company failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Arcadia Power

Entity Type: Designee

Date of Warning Letter: July 13, 2023

Reason for Warning: Arcadia Power sales agents violated Program requirements by both misrepresenting to customers that the agent were representatives of various utilities and failing to gain residents' consent before entering multi-family buildings to market to the residents. Additionally, Arcadia employed multiple unregistered Designees, used impermissible "no cost language" in marketing materials and included customer testimonials without noting the customers' state of residence (as is required by the Program). Finally, Arcadia Power enrolled customers in the Program without having them first sign Disclosure Forms.

Ark Master DG Solar CEI, LLC ("Ark Master")

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Ark Master failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Aspen Power

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Aspen Power failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Astrum Solar Inc. ("Astrum Solar")

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Astrum Solar failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

B and J Construction

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: B and J Construction failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Bella Power Services, LLC (“Bella Power Services”)

Entity Type: Approved Vendor

Date of Warning Letter: December 13, 2023

Reason for Warning: Bella Power Services failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on November 7, 2023, related to this item.

BKE Energy

Entity Type: Designee

Date of Warning Letter: October 13, 2023

Reason for Warning: BKE Energy failed to achieve a passing score for its Minimum Equity Standard (“MES”) Compliance Plan. The Warning letter followed a Notice of Potential Violation dated August 3, 2023, to which BKE Energy failed to respond.

Blue Sky Solar, LLC

Entity Type: Approved Vendor

Date of Warning Letter: May 10, 2024

Reason for Warning: Blue Sky Solar, LLC failed to timely submit its Approved Vendor renewal application and failed to withdraw from the Program after receiving a Notice of Potential Violation sent on December 13, 2023, related to this item.

Borrego Solar Systems, Inc. (“Borrego Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Borrego Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

CC Solar, LLC

Entity Type: Designee

Date of Warning Letter: June 5, 2024

Reason for Warning: CC Solar, LLC failed to timely submit its annual Designee renewal. CC Solar, LLC also failed to respond to a Notice of Potential Violation on March 15, 2024, related to the above issues.

Cell Electric, LLC (“Cell Electric”)

Entity Type: Designee

Date of Warning Letter: July 24, 2024

Reason for Warning: Cell Electric failed to respond to the Program Administrator regarding a customer complaint. Cell Electric also failed to respond to the Notice of Potential Violation issued on May 30, 2024, related to the same issue.

Charcera Inc (“Charcera”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Charcera failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Chrono Pop LLC (“Chrono Pop”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Chrono Pop failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Constellation Solar Illinois, LLC (“Constellation Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Constellation Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Direct Solar of America (“Direct Solar”)

Entity Type: Designee

Date of Warning Letter: November 21, 2023

Reason for Warning: Direct Solar failed to respond to multiple complaints and failed to respond to the Notices of Potential Violations sent on October 2, 2023, related to these complaints.

Distributed Generation and Storage LLC (“Distributed Generation and Storage”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Distributed Generation and Storage failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Distributed Generation and Storage LLC (“Distributed Generation and Storage”)

Entity Type: Approved Vendor

Date of Warning Letter: December 13, 2023

Reason for Warning: Distributed Generation and Storage failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on November 7, 2023, related to this item.

Ehbed Consultants LLC (“Ehbed Consultants”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Ehbed Consultants failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Empower Energies EPC Illinois LLC (“Empower Energies EPC Illinois”)

Entity Type: Approved Vendor

Date of Warning Letter: July 12, 2024

Reason for Warning: Empower Energies EPC Illinois failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on June 6, 2024, related to this item.

Empower Energies RECs LLC (“Empower Energies”)

Entity Type: Approved Vendor

Date of Warning Letter: May 17, 2024

Reason for Warning: Empower Energies failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on April 3, 2024, related to this item.

Ethos Solar, LLC

Entity Type: Designee

Date of Warning Letter: June 5, 2024

Reason for Warning: Ethos Solar, LLC failed to timely submit its annual Designee renewal. Ethos Solar, LLC also failed to respond to a Notice of Potential Violation on February 8, 2024, related to the above issues.

Fort Sheridan Solar Provider, LLC (“Fort Sheridan Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Fort Sheridan Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Fosler Construction Company, Inc. (“Fosler Construction”)

Entity Type: Approved Vendor and Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Fosler Construction failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Gain Renewables Services, Inc. (“Gain Renewables Services”)

Entity Type: Approved Vendor and Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Gain Renewables Services failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Galena Solar, LLC (“Galena Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Galena Solar failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Green Home Systems LLC

Entity Type: Designee

Date of Warning Letter: May 21, 2024

Reason for Warning: Green Home Systems LLC failed to respond to a Notice of Potential Violation (dated April 15, 2024) concerning its nonresponsiveness during the Program Administrator's attempts to discuss a customer's complaint.

Green Home Systems LLC

Entity Type: Designee

Date of Warning Letter: August 26, 2024

Reason for Warning: Green Home Systems LLC failed to respond to the Program Administrator regarding multiple customer complaints. Green Home Systems LLC also failed to respond to the Notice of Potential Violation issued on July 22, 2024, related to the same issue.

Green Street Power Partners, LLC ("Green Street Power Partners")

Entity Type: Approved Vendor and Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Green Street Power Partners failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Greenbacker Capital

Entity Type: Approved Vendor and Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Greenbacker Capital failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Greenbacker Renewable Energy Corporation ("Greenbacker")

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Greenbacker failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

GreenKey Development, LLC (“GreenKey”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: GreenKey failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Gritstone Professional Services, LLC. (“Gritstone”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Gritstone failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Hardwirre Systems LLC (“Hardwirre Systems”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Hardwirre Systems failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Illinois CRE Investment X, LLC (“Illinois CRE Investment X”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Illinois CRE Investment X failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Illinois Current, LLC (“Illinois Current”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Illinois Current failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

InterUrban Solar, Inc. (“InterUrban Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: InterUrban Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Lefty’s Electric

Entity Type: Designee

Date of Warning Letter: June 11, 2024

Reason for Warning: Lefty's Electric violated Program requirements by installing solar projects intended to be applied to the Program without having the required Distributed Generation Installer certification with the Illinois Commerce Commission. The entity failed to respond to an April 18, 2024, Notice of Potential Violation related to the above issue.

Appeal: On July 10, 2024, Lefty's Electric submitted an appeal for this Warning Letter. On July 17, 2024, the IPA denied the appeal.

Life Center on the Green, Inc. (“Life Center on the Green”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Life Center on the Green failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

MaxSolar, LLC (“MaxSolar”)

Entity Type: Approved Vendor

Date of Warning Letter: April 10, 2024

Reason for Warning: MaxSolar failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on February 16, 2024, related to this item.

MC Power Companies, Inc. (“MC Power Companies”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: MC Power Companies failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

MCKINSTRY ESSENTION, LLC (“MCKINSTRY ESSENTION”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: MCKINSTRY ESSENTION failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Miacomet Solar, LLC (“Miacomet Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Miacomet Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

National Solar

Entity Type: Designee

Date of Warning Letter: May 10, 2024

Reason for Warning: National Solar failed to respond to the Program Administrator regarding a customer complaint. National Solar also failed to respond to a Notice of Potential Violation issued on February 26, 2024, related to the same issue.

National Solar Energy

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: National Solar Energy failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Appeal: On September 29, 2023, the IPA rescinded this Warning Letter on appeal by National Solar. The IPA reasoned that the Program Administrator had sent the Warning Letter (and prior Notice of Potential Violation) to an old/unused email address for National Solar. The IPA reminded National Solar of its responsibility to abide by all Program requirements independent of receiving email reminders from the Program Administrator.

National Solar Service

Entity Type: Designee

Date of Warning Letter: July 9, 2024

Reason for Warning: National Solar Service failed to respond to the Program Administrator regarding a customer complaint. National Solar Service also failed to respond to a Notice of Potential Violation issued on May 24, 2024, related to the same issue.

National Solar Service

Entity Type: Approved Vendor

Date of Warning Letter: August 8, 2024

Reason for Warning: National Solar Service failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on June 20, 2024, related to this item.

NovaSource Power Services

Entity Type: Designee

Date of Warning Letter: May 10, 2024

Reason for Warning: NovaSource Power Services failed to respond to the Program Administrator regarding a customer complaint. NovaSource Power Services also failed to respond to a Notice of Potential Violation issued on February 26, 2024, related to the same issue.

O2 Boo Inc. (dba O2 Energy)

Entity Type: Non-Program Entity

Date of Warning Letter: May 10, 2024

Reason for Warning: O2 Boo Inc. violated Program requirements regarding responsiveness to the Program Administrator, Approved Vendor/Designee registration, requirements surrounding certification for distributed generation system installations, business registration in Illinois, and misrepresentation of affiliation. The Warning letter followed two Notices of Potential Violation (issued on February 26, 2024, and March 21, 2024) related to the above issues.

One Energy Solutions, LLC ("One Energy Solutions")

Entity Type: Approved Vendor

Date of Warning Letter: May 17, 2024

Reason for Warning: One Energy Solutions failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to cure this deficiency after receiving a Notice of Potential Violation on March 4, 2024, related to this item.

Overturf Electric

Entity Type: Designee

Date of Warning Letter: October 13, 2023

Reason for Warning: Overturf Electric failed to achieve a passing score for its Minimum Equity Standard (“MES”) Compliance Plan. The Warning letter followed a Notice of Potential Violation dated August 3, 2023, to which Overturf Electric failed to respond.

Appeal: On October 24, 2023, Overturf Electric submitted an appeal for this Warning Letter. On December 13, 2023, the IPA denied the appeal.

OYA Solar IL, L.P. (“OYA Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: December 1, 2023

Reason for Warning: OYA Solar failed to timely submit a complete Approved Vendor renewal application. The Warning letter followed an October 4, 2023, Notice of Potential Violation for the same infraction to which OYA Solar did provide an adequate response.

PosiGen of Illinois, LLC (“PosiGen”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: PosiGen failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Primergy Solar (Illinois) LLC (“Primergy Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Primergy Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Primitive Power

Entity Type: Designee

Date of Warning Letter: August 26, 2024

Reason for Warning: Primitive Power failed to respond to the Program Administrator regarding a customer complaint. Primitive Power also failed to respond to the Notice of Potential Violation issued on July 18, 2024, related to the same issue.

Pro Home 1, Inc (“Pro Home 1”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Pro Home 1 failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Promethean Solar LLC (“Promethean Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Promethean Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

PSG LMTD, Inc. (d/b/a PSG Energy)

Entity Type: Designee

Date of Warning Letter: May 10, 2024

Reason for Warning: PSG LMTD Inc. violated Program requirements regarding responsiveness to the Program Administrator, Approved Vendor/Designee registration, requirements surrounding certification for distributed generation system installations, business registration in Illinois, and misrepresentation of affiliation. The Warning letter followed two Notices of Potential Violation (issued on February 26, 2024, and March 21, 2024) related to the above issues.

R-Square Correlations Inc (“R-Square Correlations”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: R-Square Correlations failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Repower Group LLC (“Repower Group”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Repower Group failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

RER Energy Group LLC (“RER Energy Group”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: RER Energy Group failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Rivers Edge Solar LLC (“Rivers Edge Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Rivers Edge Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

S&S Activewear LLC (“S&S Activewear”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: S&S Activewear failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Safari Energy, LLC (“Safari Energy”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Safari Energy failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

SeaSpire Advisors, LLC

Entity Type: Approved Vendor

Date of Warning Letter: October 13, 2023

Reason for Warning: SeaSpire Advisors, LLC failed to timely submit a complete Approved Vendor renewal application. The Warning letter followed a September 7, 2023, Notice of Potential Violation for the same infraction to which SeaSpire Advisors, LLC did not respond.

SGC IL DEVELOPMENT ONE LLC (“SGC IL Development One”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: SGC IL Development One failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Simple Solar, LLC (“Simple Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Simple Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Smart Energy Solutions, LLC (“Smart Energy Solutions”)

Entity Type: Designee

Date of Warning Letter: November 30, 2023

Reason for Warning: Smart Energy Solutions failed to respond to the Program Administrator regarding the status of multiple projects. Smart Energy Solutions did not respond to a Notice of Potential Violation sent on October 25, 2023.

Smart Energy Solutions, LLC (“Smart Energy Solutions”)

Entity Type: Designee

Date of Warning Letter: December 8, 2023

Reason for Warning: Smart Energy Solutions (along with Solar Comfort) received a joint Warning letter for violation Program requirements related to responsiveness to the Program Administrator and maintaining their registration to do business in Illinois. Smart Energy Solutions did not respond to multiple Notices of Potential Violation on these issues.

Solar America Group LLC (“Solar America Group”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Solar America Group failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solarmark Energy Solutions, LLC

Entity Type: Designee

Date of Warning Letter: June 11, 2024

Reason for Warning: Solarmark Energy Solutions, LLC violated Program requirements by installing solar projects intended to be applied to the Program without having the required Distributed Generation Installer certification with the Illinois Commerce Commission. The entity failed to respond to an April 14, 2024, Notice of Potential Violation related to the above issue.

Solar Ready Solutions, LLC (“Solar Ready Solutions”)

Entity Type: Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Solar Ready Solutions failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solar Star Always Low Prices IL 2019, LLC (“Solar Star Always Low Prices IL 2019”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Solar Star Always Low Prices IL 2019 failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solar Star Irondale, LLC (“Solar Star Irondale”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Solar Star Irondale failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solar Star South Deering, LLC (“Solar Star South Deering”)

Entity Type: Approved Vendor

Date of Warning Letter: August 16, 2023

Reason for Warning: Solar Star South Deering failed to submit its annual Approved Vendor registration renewal application in a timely fashion and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solgen Power LLC (“Solgen Power”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Solgen Power failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Solar Comfort, L.P. (“Solar Comfort”)

Entity Type: Designee

Date of Warning Letter: December 8, 2023

Reason for Warning: Solar Comfort (along with Smart Energy Solutions) received a joint Warning letter for violation Program requirements related to responsiveness to the Program Administrator and maintaining their registration to do business in Illinois. Solar Comfort did not respond to multiple Notices of Potential Violation on these issues.

Solis Energy Services (“Solis”)

Entity Type: Designee

Date of Warning Letter: November 14, 2023

Reason for Warning: Solis failed to respond to multiple complaints and failed to respond to the Notice of Potential Violations sent on August 22, 2023, and October 11, 2023, related to its lack of responsiveness.

Steamboat Solar LLC (“Steamboat Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Steamboat Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Steamboat Solar LLC (“Steamboat Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: December 21, 2023

Reason for Warning: Steamboat Solar failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on October 25, 2023, related to this item.

Strong's Marketing Group, LLC (“Strong's Marketing Group”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Strong's Marketing Group failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Sun Badger Solar LLC (“Sun Badger Solar”)

Entity Type: Approved Vendor and Designee

Date of Warning Letter: July 31, 2023

Reason for Warning: Sun Badger Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Sunbend LLC (“Sunbend”)

Entity Type: Approved Vendor

Date of Warning Letter: July 12, 2024

Reason for Warning: Sunbend failed to timely submit its Approved Vendor renewal application and failed to respond to the Notice of Potential Violation sent on June 6, 2024, related to this item.

Sunrise Illinois, LLC (“Sunrise Illinois”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Sunrise Illinois failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Syncarpha Solar, LLC (“Syncarpha Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Syncarpha Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Tattleaux Illinois Solar, LLC (“Tattleaux Illinois Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Tattleaux Illinois Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Tesla, Inc. (“Tesla”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Tesla failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Timberlyn Lighting Management, Inc. (“Timberlyn Lighting Management”)

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Timberlyn Lighting Management failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

Titan Solar Power (“Titan”)

Entity Type: Approved Vendor and Designee

Date of Warning Letter: November 21, 2023

Reason for Warning: Titan failed to adequately respond to a consumer complaint and a Notice of Potential Violation sent on September 27, 2023, related to this complaint.

Trusted Energy

Entity Type: Approved Vendor

Date of Warning Letter: July 31, 2023

Reason for Warning: Trusted Energy failed to submit its Minimum Equity Standard (“MES”) Compliance Plan by the June 1, 2023, deadline and failed to respond to the Notice of Potential Violation sent on July 7, 2023, related to this item.

United Energy Services (“UES”)

Entity Type: Designee

Date of Warning Letter: May 8, 2024

Reason for Warning: United Energy Services (“UES”) violated Program requirements related to door-to-door marketing, representations regarding its agents’ affiliations and identity, and Designee registration. The letter followed a Notice of Potential Violation sent on August 25, 2023, related to these same issues. The Warning letter required UES to enter into a compliance plan with the Program Administrator to address the Program violations.

Unity Solar Group, LLC (“Unity Solar”)

Entity Type: Approved Vendor

Date of Warning Letter: January 12, 2024

Reason for Warning: Unity Solar violated Program requirements related to misrepresenting itself as an Equity Eligible Contract (“EEC”) despite not being registered with the Program as an EEC. Unity

Solar also violated Program requirements by not registering an installer Designee who installed many projects for Unity Solar intended to be submitted to the Program. The Warning followed a Notice of Potential Violation sent on October 13, 2023, related to this item.

Vista Energy Marketing, L.P. ("Vista")

Entity Type: Approved Vendor

Date of Warning Letter: March 6, 2024

Reason for Warning: Vista violated Program requirements related to responsiveness to the Program Administrator, professionalism, and Designee Registration. The Warning followed a Notice of Potential Violation sent on December 7, 2023, related to these same issues.

Currently Suspended Program Entities

5 Star Solar, LLC (“5 Star Solar”)

Entity Type: Approved Vendor

Reason for Suspension: 5 Star Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. 5 Star Solar also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Advanced Energy Innovations LLC (“Advanced Energy Innovations”)

Entity Type: Approved Vendor

Reason for Suspension: Advanced Energy Innovations failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Advanced Energy Innovations also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

All Things Roofing and Solar (dba Woodside General Contracting)

Entity Type: Non-Program Entity

Reason for Suspension: All Things Roofing and Solar (dba Woodside General Contracting) violated the terms of the Illinois Shines program when it marketed solar projects without properly being registered with the Program. The suspension letter followed a Notice of Violation (dated December 18, 2023) regarding the same infraction, to which the entity did not respond.

Suspension Start Date: May 23, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be considered for Program registration before November 23, 2024)

Ark Master DG Solar CEI, LLC (“Ark Master”)

Entity Type: Approved Vendor

Reason for Suspension: Ark Master failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Ark Master also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Astrum Solar Inc. (“Astrum Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Astrum Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Astrum Solar also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

B and J Construction

Entity Type: Approved Vendor

Reason for Suspension: B and J Construction failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. B and J Construction also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Bauer, Alex

Entity Type: Non-Program Entity

Reason for Suspension: Eleanore Electric, Nick Blaisdell, and Alex Bauer violated various Program requirements related to responsiveness to the Program Administrator, Approved Vendor/Designee registration, requirements surrounding required certification for distributed generation system

installations, and failure to comply with state law requirements surrounding business registration. This letter followed three separate Notices of Potential Violation, related to the same matters. Suspension for 6 months.

Suspension Start Date: June 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before December 21, 2024)

Bella Power Services, LLC (“Bella Power Services”)

Entity Type: Approved Vendor

Reason for Suspension: Bella Power Services failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on December 13, 2023, and a Notice of Potential Violation on November 7, 2023, for the same infraction to which Bella Power Services did not respond.

Date of Suspension: April 10, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until July 10, 2024)

Blaisdell, Nick

Entity Type: Non-Program Entity

Reason for Suspension: Eleanore Electric, Nick Blaisdell, and Alex Bauer violated various Program requirements related to responsiveness to the Program Administrator, Approved Vendor/Designee registration, requirements surrounding required certification for distributed generation system installations, and failure to comply with state law requirements surrounding business registration. This letter followed three separate Notices of Potential Violation, related to the same matters. Suspension for 6 months.

Suspension Start Date: June 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before December 21, 2024)

Chrono Pop LLC (“Chrono Pop”)

Entity Type: Approved Vendor

Reason for Suspension: Chrono Pop failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Chrono Pop also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Direct Solar of America (“Direct Solar”)

Entity Type: Designee

Reason for Suspension: Direct Solar was suspended for repeated lack of responsiveness to the Program Administrator while investigating customer complaints. The Suspension followed a Warning Letter on November 21, 2023, and two separate Notices of Potential Violation on October 2, 2023, for the same infraction to which Direct Solar did not respond.

Suspension Start Date: July 23, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before October 23, 2024)

Distributed Generation and Storage LLC (“Distributed Generation and Storage”)

Entity Type: Approved Vendor

Reason for Suspension: Distributed Generation and Storage failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Distributed Generation and Storage also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Eco-Energy Solutions, Inc. (“Eco-Energy Solutions”)

Entity Type: Designee

Reason for Suspension: Eco-Energy Solutions was suspended for multiple reasons including violating the Program’s Marketing Guidelines, failing to register as a Designee, and failing to respond to the Program Administrator. Entity originally suspended for 3 months.

Suspension Start Date: August 9, 2021

Appeal: None filed

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Eco-Solar Solutions, LLC (“Eco-Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Eco-Solar was suspended for several reasons, including misleading its customers with respect to Program incentive funding, non-responsiveness to customer complaints, and non-responsiveness to the Program Administrator regarding project applications, causing harm to its customers. Entity originally suspended for 6 months.

Suspension Start Date: December 22, 2021

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Ehbed Consultants LLC (“Ehbed Consultants”)

Entity Type: Approved Vendor

Reason for Suspension: Ehbed Consultants failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Ehbed Consultants also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Eleanore Electric

Entity Type: Non-Program Entity

Reason for Suspension: Eleanore Electric, Nick Blaisdell, and Alex Bauer violated various Program requirements related to responsiveness to the Program Administrator, Approved Vendor/Designee registration, requirements surrounding required certification for distributed generation system installations, and failure to comply with state law requirements surrounding business registration. This letter followed three separate Notices of Potential Violation, related to the same matters. Entity originally suspended for 6 months.

Suspension Start Date: June 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before December 21, 2024)

Empire Solar Group, LLC (“Empire Solar”)

Entity Type: Approved Vendor and Designee

Reason for Suspension: Empire Solar was suspended for failure to inform the Program Administrator that Empire Solar has filed for bankruptcy under Chapter 7 of the United States Bankruptcy Code and thereby violated Program requirements applicable to Approved Vendors in the Program. Empire Solar also violated Program requirements by repeatedly failing to respond to the Program Administrator during its investigation of a customer complaint. Entity originally suspended indefinitely.

Suspension Start Date: November 19, 2021

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Empower Energies EPC Illinois LLC (“Empower Energies EPC Illinois”)

Entity Type: Approved Vendor

Reason for Suspension: Empower Energies EPC Illinois failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on July 12, 2024, and a Notice of Potential Violation on June 6, 2024, for the same infraction to which Empower Energies EPC Illinois did not respond.

Suspension Start Date: August 20, 2024

Appeal: None filed.

Suspension Status: Suspended (entity may not be reinstated before November 20, 2024)

Empower Energies RECs, LLC (“Empower Energies RECs”)

Entity Type: Approved Vendor

Reason for Suspension: Empower Energies RECs failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on May 17, 2024, and a Notice of Potential Violation on April 3, 2024, for the same infraction to which Empower Energies did not respond.

Suspension Start Date: June 25, 2024

Appeal: None filed.

Suspension Status: Suspended (entity may not be reinstated before September 25, 2024)

Energy of Illinois, Inc. (“Energy of Illinois”)

Entity Type: Designee

Reason for Suspension: Energy of Illinois was suspended for multiple reasons, including providing misleading information to its customer during sales interactions, failing to follow the Program’s Disclosure Form requirements, and failure to register as a Designee when requested. Entity originally suspended for 6 months.

Suspension Start Date: April 18, 2022

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Entron Holding, Inc D/B/A Enerpower ("Entron")

Entity Type: Third-party marketing/sales firm

Reason for Suspension: Entron failed to satisfactorily work with its third-party installation partner and third-party sales partner to apply customer projects to the ABP. In addition, Entron failed to provide truthful and accurate information to customers and failed to comply with ABP Distributed Generation Marketing Guidelines ("DG Marketing Guidelines"). Entity originally suspended for 3 months.

Suspension Start Date: June 1, 2021

Appeal: None filed.

Suspension status: Suspended (entity has not satisfied reinstatement requirements)

Ethos Solar, LLC ("Ethos Solar")

Entity Type: Designee

Reason for Suspension: Ethos Solar was suspended due to failure to timely submit its Designee Renewal registration. The Suspension followed a Warning Letter on June 5, 2024, and a Notice of Potential Violation on February 8, 2024, to which Ethos Solar did not respond.

Suspension Start Date: July 24, 2024

Appeal: None filed.

Suspension status: Suspended (entity may not be reinstated before October 24, 2024)

Fort Sheridan Solar Provider, LLC ("Fort Sheridan Solar")

Entity Type: Approved Vendor

Reason for Suspension: Fort Sheridan Solar failed to submit its Minimum Equity Standard ("MES") Compliance Plan by the June 1, 2023, deadline and failed to respond to the Warning Letter sent on July 31, 2023, related to this item.

Suspension Start Date: March 25, 2024

Appeal: None filed.

Suspension status: Suspended (entity has not satisfied reinstatement requirements)

Fosler Construction Company, Inc. ("Fosler Construction")

Entity Type: Approved Vendor and Designee

Reason for Suspension: Fosler Construction failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Fosler Construction also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Galena Solar LLC (“Galena Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Galena Solar failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on August 16, 2023, and a Notice of Potential Violation on July 7, 2023, for the same infraction to which Galena Solar did not respond.

Date of Suspension: March 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until June 21, 2024)

Greenbacker Renewable Energy Corporation (“Greenbacker”)

Entity Type: Approved Vendor

Reason for Suspension: Greenbacker failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Greenbacker also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Gritstone Professional Services, LLC. (“Gritstone”)

Entity Type: Approved Vendor

Reason for Suspension: Gritstone failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Gritstone also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Headline Solar, LLC (“Headline Solar”)

Entity Type: Approved Vendor and Designee

Reason for Suspension: Headline Solar failed to respond to multiple consumer complaints and the Program Administrator’s Notice of Potential Violations related to these complaints. Entity originally suspended for 3 months.

Suspension Start Date: November 3, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before February 3, 2023)

Ice Plant Solar, LLC (“Ice Plant Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Ice Plant Solar failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Notice of Potential Violation on February 21, 2024, for the same infraction to which Ice Plant Solar did not respond.

Date of Suspension: April 10, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until July 10, 2024)

Illinois Current, LLC (“Illinois Current”)

Entity Type: Approved Vendor

Reason for Suspension: Illinois Current failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Illinois Current also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

InterUrban Solar, Inc. (“InterUrban Solar”)

Entity Type: Approved Vendor

Reason for Suspension: InterUrban Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. InterUrban Solar also failed to

respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Iowa Wind and Solar LLC d/b/a Simpleray (“Simpleray”)

Entity Type: Approved Vendor

Reason for Suspension: Simpleray was suspended for failing to pass through REC incentive payments to its customers, failure to comply with contractual obligations, misrepresentations to customers, unfair business practices, and nonresponsiveness to customers. Entity originally suspended for 6 months.

Suspension Start Date: March 14, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before September 14, 2024)

MC Power Companies, Inc. (“MC Power Companies”)

Entity Type: Approved Vendor

Reason for Suspension: MC Power Companies failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. MC Power Companies also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Miacomet Solar, LLC (“Miacomet Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Miacomet Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Miacomet Solar also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Midwest United Solar LLC¹ (“Midwest United Solar”)

Entity Type: Designee

Reason for Suspension: Eco-Energy Solutions, Inc. was suspended in August 2021 for multiple reasons including violating the Program’s Marketing Guidelines (see the Eco-Energy Solutions' suspension outlined below). Eco-Energy Solutions, Inc. informed the Program Administrator that it would no longer conduct solar sales and created a new company, Midwest United Solar, to conduct solar sales. To participate in the Program as a Designee, Midwest United Solar was required to meet the reinstatement requirements originally set out for Eco-Energy Solutions, Inc. Midwest United Solar was suspended for failing to meet those reinstatement requirements.

Suspension Start Date: March 21, 2022

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Modern Mill LLC (“Modern Mill”)

Entity Type: Designee

Reason for Suspension: Modern Mill was suspended for multiple reasons, including failing to comply with the ABP Consumer Protection Handbook, repeated lack of responsiveness to the Program Administrator while investigating customer complaints, failing to provide truthful and accurate information to its customers, and failing to follow the Program’s Disclosure Form requirements. Entity originally suspended for 3 months.

Suspension Start Date: February 22, 2023

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

National Solar

Entity Type: Designee

Reason for Suspension: National Solar failed to respond to the Program Administrator regarding a customer complaint and failed to respond to a Notice of Potential Violation (issued on February 26, 2024) and Warning letter (issued on May 10, 2024), related to the same issue.

Suspension Start Date: June 18, 2024

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

¹ This is the spelling of the company name per the Illinois Secretary of State website.

Noonday Solar

Entity Type: Designee

Reason for Suspension: Noonday Solar was suspended for chronic nonresponsiveness to complainants and to the Program Administrator during complaint investigations and in response to a pre-disciplinary letter. Entity originally suspended for 3 months.

Suspension Start Date: February 21, 2024

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

O2 Boo, Inc. (dba O2 Energy)

Entity Type: Non-Program entity

Reason for Suspension: PSG LMTD, Inc. and O2 Boo Inc. (d/b/a O2 Energy) were nonresponsiveness to the Program Administrator, failed to comply with Approved Vendor/Designee registration requirements, failed to comply with requirements surrounding required certification for distributed generation system installations, and failed to comply with state law requirements surrounding business registration. The suspension followed two separate Notices of Potential Violation (“NOPV”) and a Warning, related to the same issues.

Suspension Start Date: June 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before September 21, 2024)

Offset Solar LLC (“Offset Solar”)

Entity Type: Designee

Reason for Suspension: Offset Solar violated Section 2 of the Distributed Generation Minimum Contract Requirements, dated January 23, 2019, by failing to indicate in the customer contract when mechanics' lien waivers will be provided and for failing to respond to the Program Administrator after repeated requests for information. Entity originally suspended indefinitely.

Suspension Start Date: August 29, 2019

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

One Energy Solutions, LLC (“One Energy Solutions”)

Entity Type: Approved Vendor

Reason for Suspension: One Energy Solutions failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on May 17, 2024, and a Notice of Potential Violation on March 4, 2024, for the same infraction to which One Energy Solutions did not respond.

Date of Suspension: June 25, 2024

Appeal: Submitted on July 1, 2024. Denied on July 17, 2024.

Suspension Status: Suspended (entity may not be reinstated until September 25, 2024)

OYA Solar IL, L.P. (“OYA Solar”)

Entity Type: Approved Vendor

Reason for Suspension: OYA Solar failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on December 1, 2023, and a Notice of Potential Violation on October 4, 2023, for the same infraction to which OYA Solar did not respond.

Date of Suspension: March 20, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until June 20, 2024)

Phenomenal Power, LLC (“Phenomenal Power”)

Entity Type: Third-party marketing/sales firm

Reason for Suspension: Phenomenal Power failed to satisfactorily work with its third-party installation partner to submit customer projects to the ABP, failed to provide truthful and accurate information to its customers and failed to register as a Designee with the Program. Phenomenal Power was unresponsive to a customer after the customer filed a complaint and was unresponsive to the Program Administrator during the investigation of the customer’s complaint. Additionally, Phenomenal Power failed to comply with ABP Distributed Generation Marketing Guidelines (“DG Marketing Guidelines”). Entity originally suspended for 6 months.

Suspension Start Date: June 1, 2021

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Power Home Solar LLC D/B/A Pink Energy (“Power Home Solar”)

Entity Type: Approved Vendor & Designee

Reason for Suspension: Power Home Solar was suspended for multiple Program violations, including multiple instances of Power Home Solar representatives providing misleading and inaccurate information to its customers during the sales process, repeatedly failing to follow Program requirements with respect to ABP Disclosure Forms thus causing a number of customers to be added to the ABP waitlist, and failing to provide satisfactory responses to the Program Administrator during the investigation of multiple consumer complaints. Entity originally suspended for 6 months.

Suspension Start Date: July 15, 2021

Appeal: Submitted on August 6, 2021. Denied on September 27, 2021.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Prestige Solar Solutions, LLC (“Prestige Solar”)

Entity Type: Designee

Reason for Suspension: Prestige Solar was suspended for multiple reasons, including failing to comply with the ABP Consumer Protection Handbook, failing to provide truthful and accurate information to its customers, and repeated lack of responsiveness to the Program Administrator while investigating customer complaints. Entity originally suspended for 3 months.

Suspension Start Date: May 19, 2023

Appeal: None filed.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Primergy Solar (Illinois) LLC (“Primergy Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Primergy Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Primergy Solar also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

PSG LMTD, Inc.

Entity Type: Designee

Reason for Suspension: PSG LMTD, Inc. and O2 Boo Inc. (d/b/a O2 Energy) were suspended due to nonresponsiveness to the Program Administrator, failed to comply with Approved Vendor/Designee registration requirements, failed to comply with requirements surrounding required certification for distributed generation system installations, and failed to comply with state law requirements

surrounding business registration. The suspension followed two separate Notices of Potential Violation (“NOPV”) and a Warning, related to the same issues.

Suspension Start Date: June 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before September 21, 2024)

RER Energy Group LLC (“RER Energy Group”)

Entity Type: Approved Vendor

Reason for Suspension: RER Energy Group failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. RER Energy Group also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Revolution Energy Systems, Inc. (“Revolution”)

Entity Type: Approved Vendor and Designee

Reason for Suspension: Revolution was suspended for multiple reasons including extensive mishandling of Renewable Energy Credit (“REC”) payments, failure to comply with contractual obligations, misrepresentations to customers, and unfair business practices. Entity originally suspended for 6 months.

Suspension Start Date: February 2, 2024

Appeal: None filed as of date of this report

Suspension Status: Suspended (entity may not be reinstated until August 2, 2024)

Rivers Edge Solar LLC (“Rivers Edge Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Rivers Edge Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Rivers Edge Solar also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

SeaSpire Advisors, LLC

Entity Type: Approved Vendor

Reason for Suspension: SeaSpire Advisors, LLC failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on October 13, 2023, and a Notice of Potential Violation on September 7, 2023, for the same infraction to which SeaSpire Advisors, LLC did not respond.

Date of Suspension: November 20, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until February 20, 2024)

SGC IL DEVELOPMENT ONE LLC (“SGC IL Development One”)

Entity Type: Approved Vendor

Reason for Suspension: SGC IL Development One failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. SGC IL Development One also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Sigora Solar, LLC (“Sigora Solar”)

Entity Type: Approved Vendor and Designee

Reason for Suspension: Sigora Solar failed to provide truthful and accurate information to a customer. Sigora Solar failed to comply with ABP requirements regarding timely and accurate presentation of ABP Disclosure Forms to multiple customers and delayed submission of these completed ABP Disclosure Forms to the Program. Entity originally suspended for 3 months.

Suspension Start Date: June 9, 2021

Appeal: None filed.

Suspension status: Suspended (entity has not satisfied reinstatement requirements)

Simple Solar, LLC (“Simple Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Simple Solar was suspended for failing to file its 2023 Annual Report, as required by the Program Guidebook. An Approved Vendor’s Annual Report is the basis for verifying that Renewable Energy Credits (RECs) from projects are being delivered to the applicable utility.

Entity originally suspended for 3 months. The Program Administrator later extended the suspension period due to the entity's failure to timely submit its Minimum Equity Standard Compliance Plan.

Suspension Start Date: August 17, 2023

Appeal: None filed

Suspension status: Suspended (entity may not be reinstated before November 29, 2023)

Smart Energy Solutions, Inc.

Entity Type: Designee

Reason for Suspension: Smart Energy Solutions, Inc. failed to remain in good standing with the State of Illinois and was nonresponsive to the Program Administrator. Smart Energy Solutions, Inc. failed to respond to the Program Administrator's two Notices of Potential Violation and Warning Letter related to these issues. Entity originally suspended for 3 months.

Suspension Start Date: May 10, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before August 10, 2024)

Solar America Group LLC ("Solar America Group")

Entity Type: Approved Vendor

Reason for Suspension: Solar America Group failed to submit its Minimum Equity Standard ("MES") Compliance Plan to the Program by the June 1, 2023, deadline. Solar America Group also failed to respond to the Program Administrator's Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Solar Comfort L.P. ("Solar Comfort")

Entity Type: Designee

Reason for Suspension: Solar Comfort failed to remain in good standing with the State of Illinois and was nonresponsive to the Program Administrator. Solar Comfort failed to respond to the Program Administrator's two Notices of Potential Violation and Warning Letter related to these issues. Entity originally suspended for 3 months.

Suspension Start Date: May 10, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before August 10, 2024)

Solar Ready Solutions, LLC (“Solar Ready Solutions”)

Entity Type: Designee

Reason for Suspension: Solar Ready Solutions was suspended for multiple reasons, including failing to comply with the Illinois Shines Consumer Protection Handbook, failing to provide truthful and accurate information to its customers, repeated lack of responsiveness to the Program Administrator while investigating customer complaints, and failure to maintain business registration. Entity originally suspended for 3 months. The Program Administrator later extended the suspension period due to a failure to timely submit its Minimum Equity Standard Compliance Plan.

Start Date of Suspension: August 29, 2023

Appeal: None filed.

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Solar Star Always Low Prices IL 2019, LLC (“Solar Star Always Low Prices IL 2019”)

Entity Type: Approved Vendor

Reason for Suspension: Solar Star Always Low Prices IL 2019 failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Solar Star Always Low Prices IL 2019 failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Solgen Power LLC (“Solgen Power”)

Entity Type: Approved Vendor

Reason for Suspension: Solgen Power failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Solgen Power failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Solarize South Carolina, LLC (“Solarize South Carolina”)

Entity Type: Third-party marketing/sales firm

Reason for Suspension: Solarize South Carolina failed to register as a Designee with the Program and failed to respond to the Program Administrator’s inquiries regarding a consumer complaint. Entity originally suspended for 6 months.

Suspension Start Date: July 15, 2021

Appeal: None filed.

Suspension status: Suspended (entity has not satisfied reinstatement requirements)

Solis Energy Services (“Solis”)

Entity Type: Designee

Reason for Suspension: Solis was chronically nonresponsive to the Program Administrator during complaint investigations and in response to pre-disciplinary letters. Solis failed to respond to two separate Notices of Potential Violation and a Warning letter related to its nonresponsiveness. Entity originally suspended for 3 months.

Suspension Start Date: December 12, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before March 12, 2024)

SolSage Solar LLC (“SolSage Solar”)

Entity Type: Approved Vendor

Reason for Suspension: SolSage Solar failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Notice of Potential Violation on January 11, 2024, for the same infraction to which SolSage Solar did not respond.

Suspension Start Date: April 3, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before July 3, 2024)

Standard Eco, LLC (“Standard Eco”)

Entity Type: Designee

Reason for Suspension: Standard Eco was suspended for multiple instances of Standard Eco representatives providing misleading information to customers during the sales process, creating unnecessary delays in application submission, causing applications to be placed on the Program waitlist after customers were told they would receive Program incentives, and failing to provide satisfactory responses to both customers and the Program Administrator regarding consumer complaints. Entity originally suspended for 6 months.

Suspension Start Date: November 29, 2021

Appeal: None filed

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Steamboat Solar

Entity Type: Approved Vendor

Reason for Suspension: Steamboat Solar failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on December 21, 2023, and a Notice of Potential Violation on October 25, 2023, for the same infraction to which Steamboat Solar did not respond.

Date of Suspension: March 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until June 21, 2024)

Strong's Marketing Group, LLC ("Strong's Marketing Group")

Entity Type: Approved Vendor

Reason for Suspension: Strong's Marketing Group failed to submit its Minimum Equity Standard ("MES") Compliance Plan to the Program by the June 1, 2023, deadline. Strong's Marketing Group failed to respond to the Program Administrator's Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Sun Badger Solar LLC ("Sun Badger Solar")

Entity Type: Approved Vendor and Designee

Reason for Suspension: Sun Badger Solar failed to submit its Minimum Equity Standard ("MES") Compliance Plan to the Program by the June 1, 2023, deadline. Sun Badger Solar failed to respond to the Program Administrator's Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months. On November 9, 2023, the Program Administrator extended Sun Badger Solar's suspension for an additional three months due to misrepresentations to customers and nonresponsiveness both to customers and the Program Administrator.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before February 29, 2024)

Sunbend LLC (“Sunbend”)

Entity Type: Approved Vendor

Reason for Suspension: Sunbend failed to timely submit a complete Approved Vendor renewal application. The Suspension followed a Warning letter on July 12, 2024, and a Notice of Potential Violation on June 6, 2024, for the same infraction to which Sunbend did not respond.

Suspension Start Date: August 20, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 20, 2024)

Sunrise Illinois, LLC (“Sunrise Illinois”)

Entity Type: Approved Vendor

Reason for Suspension: Sunrise Illinois failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Sunrise Illinois failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Tattleaux Illinois Solar, LLC (“Tattleaux Illinois Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Tattleaux Illinois Solar failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Tattleaux Illinois Solar failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Timberlyn Lighting Management, Inc. (“Timberlyn Lighting Management”)

Entity Type: Approved Vendor

Reason for Suspension: Timberlyn Lighting Management failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Timberlyn Lighting Management failed to respond to the Program Administrator’s Notice of Potential Violation and

Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Titan Solar Power IL, Inc. (“Titan Solar Power”)

Entity Type: Designee

Reason for Suspension: Titan Solar Power was suspended for failure to comply with contractual obligations with its customers following the closure of its business operations. The Suspension followed a Notice of Potential Violation on June 24, 2024, related to nonresponsiveness.

Suspension Start Date: July 8, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before January 8, 2025)

Trusted Energy

Entity Type: Approved Vendor

Reason for Suspension: Trusted Energy failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Trusted Energy failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023)

Ultimate Energy

Entity Type: Non-Program entity

Reason for Suspension: Ultimate Energy violated the terms of the Illinois Shines program when it marketed solar projects on behalf of Noonday Solar without properly being registered with the Program. Ultimate Energy failed to respond to an October 11, 2023, Notice of Potential Violation on the same issue. Entity originally suspended for 6 months.

Suspension Start Date: December 20, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be suspended until June 19, 2024)

Vir Solar LLC (“Vir Solar”)

Entity Type: Designee

Reason for Suspension: Vir Solar performed door-to-door marketing and violated the emergency amendment to the ABP Marketing Guidelines updated on October 7, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 6 months.

Suspension Start Date: April 20, 2021

Appeal: None filed

Suspension status: Suspended (on November 15, 2021, Vir Solar informed the Program Administrator that it does not intend to submit reinstatement materials or reenter the Illinois Shines Program)

US Direct Marketing Corporation (“US Direct Marketing”)

Entity Type: Non-Program Entity

Reason for Suspension: US Direct Marketing was suspended for failure to remain in good standing with the State of Illinois and nonresponsiveness to the Program Administrator. This Suspension followed a Notice of Potential Violation issued on December 22, 2023, to which US Direct Marketing did not respond.

Suspension Start Date: July 24, 2024

Appeal: None filed.

Suspension status: Suspended (entity may not be reinstated until October 24, 2024).

U.S. Renewable Energy

Entity Type: Non-Program Entity

Reason for Suspension: U.S. Renewable Energy violated Program requirements by marketing solar projects intended to be applied to Illinois Shines without properly registered as an Approved Vendor or Designee with the Program. The suspension followed a Notice of Potential Violation issued on September 27, 2023, to which U.S. Renewable

Suspension Start Date: January 12, 2024

Appeal: None filed.

Suspension status: Suspended (entity may not be reinstated until July 12, 2024).

WCP Solar Services, LLC (“WCP Solar”)

Entity Type: Approved Vendor

Reason for Suspension: WCP Solar has repeatedly failed to satisfactorily communicate with the Program Administrator, failed to respond to WCP’s own customers who have contacted WCP Solar,

and failed to disclose fees charged by WCP Solar on a customer's ABP Disclosure Form as required by the Program. Entity originally suspended for 3 months.

Suspension Start Date: November 13, 2020. WCP Solar's suspension term was extended five times, with the final extension being indefinite.

Appeal: WCP Solar did not appeal their initial suspension, first extension, second extension, or third extension. An appeal was submitted on October 11, 2021, for their fourth suspension extension. The appeal was denied on December 8, 2021.

Suspension status: Suspended (entity has not satisfied reinstatement requirements).

WindSoleil Incorporated ("WindSoleil")

Entity Type: Approved Vendor and Designee

Reason for Suspension: WindSoleil was suspended for multiple reasons, including failure to provide truthful and accurate information to its customers, repeated lack of responsiveness to the Program Administrator while investigating customer complaints, and for failing to comply with the Program Distributed Generation Marketing Guidelines. Entity was originally suspended for 3 months.

Suspension Start Date: May 24, 2022

Appeal: Submitted on June 6, 2022. Denied on July 8, 2022.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements)

Successfully Appealed Suspensions

Common Energy, LLC (“Common Energy”)

Entity Type: Approved Vendor, Designee

Reason for Suspension: Common Energy was suspended for editing the standard text of the Disclosure Form and presenting the modified Disclosure Form to customers. In addition to editing the Disclosure Form, Common Energy did not generate the Disclosure Forms properly.

Suspension Start Date: February 11, 2022

Appeal: Submitted February 25, 2022. Granted on September 19, 2022, on condition of Alternative Disciplinary Plan compliance. The Illinois Power Agency (“IPA”) granted the appeal because Common Energy had stopped its use of the noncompliant, modified Disclosure Form, and because the violative conduct may not have been as egregious as some of the conduct for which entities are typically suspended. For example, Common Energy’s use of the modified Disclosure Form did not appear to be intended to mislead customers. Further, additional recent Program violations supported the conclusion that Common Energy did not have appropriate staff and internal protocols to ensure compliance with Program requirements. In place of a suspension, the IPA worked with Common Energy to develop an Alternative Disciplinary Plan to ensure future compliance. The Alternative Disciplinary Plan includes the development of a stronger training program for its agents, the integration of a Chief Compliance Officer, and the hiring of a third-party consultant to perform compliance audits.

Suspension End Date: May 11, 2022; Appeal granted, and previously stayed suspension waived in favor of Alternative Disciplinary Plan; Approved Vendor and Designee status maintained.

National Solar Energy

Entity Type: Approved Vendor

Reason for Suspension: National Solar Energy failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. National Solar Energy also failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: On September 29, 2023, the IPA rescinded this Suspension on appeal by National Solar. The IPA reasoned that the Program Administrator had sent the underlying Warning Letter and Notice of Potential Violation to an old/unused email address for National Solar. The IPA reminded National Solar of its responsibility to abide by all Program requirements independent of receiving email reminders from the Program Administrator.

Suspension Status: Appeal granted. Approved Vendor status maintained.

SOLAR STAR HD ILLINOIS, LLC (“SOLAR STAR HD ILLINOIS”)

Entity Type: Approved Vendor

Reason for Suspension: SOLAR STAR HD ILLINOIS failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. SOLAR STAR HD ILLINOIS failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: Submitted September 12, 2023. Granted September 19, 2023. The Illinois Power Agency (“IPA”) granted the appeal because the Notice of Potential Violation and Warning Letter were sent to an out-of-date email address for SOLAR STAR HD ILLINOIS. SOLAR STAR HD ILLINOIS had previously provided an updated email address to the Program Administrator, which was not used when sending the Notice of Potential Violation and Warning Letter. SOLAR STAR HD ILLINOIS’s contact information has been updated by the Program Administrator.

Suspension Status: Appeal granted. Approved Vendor status maintained.

Solar Star Prairie Holding, LLC (“Solar Star Prairie Holding”)

Entity Type: Approved Vendor

Reason for Suspension: Solar Star Prairie Holding failed to submit its Minimum Equity Standard (“MES”) Compliance Plan to the Program by the June 1, 2023, deadline. Solar Star Prairie Holding failed to respond to the Program Administrator’s Notice of Potential Violation and Warning Letter related to its failure to submit its MES Compliance Plan. Entity originally suspended for 3 months.

Suspension Start Date: August 29, 2023

Appeal: Submitted September 12, 2023. Granted September 19, 2023. The Illinois Power Agency (“IPA”) granted the appeal because the Notice of Potential Violation and Warning Letter were sent to an out-of-date email address for Solar Star Prairie Holding. Solar Star Prairie Holding had previously provided an updated email address to the Program Administrator, which was not used when sending the Notice of Potential Violation and Warning Letter. Solar Star Prairie Holding’s contact information has been updated by the Program Administrator.

Suspension Status: Appeal granted. Approved Vendor status maintained.

Previously Suspended Program Entities

Bright Planet Solar, Inc (“Bright Planet Solar”)

Entity Type: Designee

Reason for Suspension: A third-party sales company, contracted to perform sales on behalf of Bright Planet Solar, performed door-to-door marketing and violated the emergency amendment to the ABP Marketing Guidelines updated on October 7, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 3 months.

Suspension Start Date: November 13, 2020

Appeal: Submitted November 18, 2020. Denied December 17, 2020.

Suspension End Date: February 13, 2021; Designee status restored.

C&D Marketing LLC (“C&D Marketing”)

Entity Type: Third-party marketing Firm

Reason for Suspension: Third-party sales company C&D Marketing performed door-to-door marketing, on behalf of Bright Plant Solar, in violation of the emergency amendment to the ABP Marketing Guidelines updated on October 7, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 6 months.

Suspension Start Date: November 13, 2020

Appeal: Submitted November 25, 2020. Denied December 17, 2020.

Suspension End Date: May 13, 2021**On 05/26/2021, C&D Marketing met re-entry requirements and the Program Administrator lifted the suspension on that same day.

Eco-Solar Solutions, LLC (“Eco-Solar Solutions”)

Entity Type: Approved Vendor

Reason for Suspension: Eco-Solar Solutions has repeatedly failed to communicate with the Program Administrator during its investigation of consumer complaints, failed to respond to Eco-Solar Solutions’ own customers who have contacted Eco-Solar Solutions, and failed to address these communication failures after receiving a warning letter from the Program Administrator on 10/23/20. Entity originally suspended for 3 months.

Suspension Start Date: January 22, 2021

Appeal: None filed.

Suspension End Date: April 22, 2021; Approved Vendor status restored.

Freedom Forever LLC (“Freedom Forever”)

Entity Type: Approved Vendor & Designee

Reason for Suspension: A third-party sales company, contracted to perform sales on behalf of Freedom Forever, performed door-to-door marketing and violated the emergency amendment to the ABP Marketing Guidelines updated on June 30, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 6 months.

Suspension Start Date: July 7, 2020

Appeal: Submitted July 8, 2020. Denied with exception July 31, 2020. After appealing their suspension, Freedom Forever’s appeal was denied by the IPA. However, Freedom Forever’s installation team was permitted to continue with the installation of systems during their suspension term.

Suspension End Date: October 7, 2020; Approved Vendor and Designee status restored.

Headline Solar, LLC (“Headline Solar”)

Entity Type: Approved Vendor, Designee

Reason for Suspension: Headline Solar was suspended for multiple reasons, including failure to provide customers with timely and accurate Disclosure Forms causing a number of

Headline Solar customers to be added to the ABP waitlist, failure to provide truthful and accurate information to customers during its sales processes, and repeated lack of timely responses to the Program Administrator’s inquiries regarding complaints made by Headline Solar customers.

Suspension Start Date: August 12, 2021

Appeal: None filed.

Suspension End Date: November 12, 2021*; Approved Vendor and Designee status restored.

*Headline Solar met re-entry requirements on 12/6/2021 and the Program Administrator lifted their suspension the same day.

Iconic Energy LLC (“Iconic Energy”)

Entity Type: Designee

Reason for Suspension: Iconic Energy violated Section 8(d) of the ABP Guidelines for Marketing Material and Marketing Behavior, dated January 31, 2019, by signing disclosure forms on behalf of customers. Entity originally suspended for 12 months.

Suspension Start Date: February 12, 2019

Appeal: Submitted February 13, 2019. Denied March 12, 2019. After appealing their suspension, Iconic Energy’s appeal was denied but the suspension term was shortened by the Illinois Power Agency (“IPA”) to a new end date of March 12, 2019.

Suspension End Date: March 12, 2019; Designee status restored.

Kapital Electric Company, LLC ("Kapital Electric")

Entity Type: Designee

Reason for Suspension: Kapital Electric failed to satisfactorily apply projects which it developed with third party partners to the ABP. Kapital Electric failed to respond to a customer after the customer filed a complaint and was unresponsive to the Program Administrator during the Program Administrator's investigation of the customer's complaint. Entity originally suspended for 3 months.

Suspension Start Date: June 1, 2021

Appeal: Submitted June 11, 2021. Denied but with shortened suspension term July 12, 2021. Upon appeal, the Illinois Power Agency ("IPA") determined that because Kapital Electric acted in good faith in its attempts to resolve the customer complaint, worked towards a resolution with the Program Administrator and has ceased working with the third-party partners involved in the initial complaint, the IPA shortened Kapital Electric's suspension term to end on July 12, 2021.

Suspension End Date: September 1, 2021; Designee status restored.

LGCY LLC D/B/A LGCY Power ("LGCY Power")

Entity Type: Designee

Reason for Suspension: LGCY Power violated Section 3(a) of the ABP Guidelines for Marketing Material and Marketing Behavior, dated January 31, 2019, by stating "ComEd Energy Savings Program" in third-party customer solicitations. Entity originally suspended for 3 months.

Suspension Start Date: June 24, 2019

Appeal: Submitted July 2, 2019. Denied September 23, 2019.

Suspension End Date: March 12, 2019; Designee status restored.

Standard Eco LLC ("Standard Eco")

Entity Type: Designee

Reason for Suspension: Standard Eco violated Section 2.D(4)(a) of the ABP Guidelines for Distributed Generation Marketing Materials and Marketing Behavior, dated September 16, 2020, by failing to provide customers with a Disclosure Form until several months after customers signed their installation contract and for a failure to respond to their Approved Vendor after repeated requests for information on this issue. Entity originally suspended for 4 months.

Suspension Start Date: July 7, 2020

Appeal: Submitted July 21, 2020. Denied August 28, 2020.

Suspension End Date: November 7, 2020; Designee status restored.

Sunder Energy LLC (“Sunder Energy”)

Entity Type: Designee & Third-party sales company

Reason for Suspension: Sunder Energy performed door-to-door marketing and violated the emergency amendment to the ABP Marketing Guidelines updated on June 30, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 6 months.

Suspension Start Date: July 7, 2020

Appeal: Submitted July 8, 2020. Denied July 31, 2020

Suspension End Date: January 7, 2021; Designee status restored.

United American Marketing Corp. (“United American Marketing”)

Entity Type: Designee

Reason for Suspension: United American Marketing performed door-to-door marketing and violated the emergency amendment to the ABP Marketing Guidelines updated on October 7, 2020, prohibiting such solicitations during the ongoing COVID-19 pandemic. Entity originally suspended for 6 months.

Suspension Start Date: October 15, 2020

Appeal: Submitted October 29, 2020. Denied November 19, 2020.

Suspension End Date: April 15, 2021; Designee status restored.