Program Year 2024-25 End of Year Report



In the 2024–25 Program Year, the Program significantly advanced solar and economic development in Illinois. In three of the six project categories, over 200 MW of applications were approved demonstrating key support the Program provides to solar development in Illinois. The Program focused on supporting consumers by launching the Solar Restitution Program, developing an escrow process to get consumers their promised incentives, and assisting stranded customers in finding a new Approved Vendor. Additionally, this Program Year marked strong compliance with the Minimum Equity Standard (MES), exhibiting increased knowledge of the Equity Accountability System. As we look toward the 2025-26 Program Year the Agency is excited to see continued growth of the MES and strong support of consumers as the Program matures.

- Audrey Steinbach, Energy Storage Director and Outgoing Senior Program Manager/Illinois Shines - Illinois Power Agency

Project Approvals by the Numbers

	Small Distributed Generation	Large Distributed Generation	Traditional Community Solar	Community-Driven Community Solar	Public Schools	Equity Eligible Contractors
Part I & II Applications Reviewed	27,602	838	185	14	36	85
Applications ICC Approved	21,170	599	57	32	19	48
Final Capacity Allocated	216.4 MW	205.4 MW	202.2 MW	42.6 MW	9 MW	153.4 MW

\$428,265,688 **Total Incentive Payments Invoiced**

Distributed Generation **Applications Reviewed** by Financing Type



Small DG:

51%

47%

2%

Large DG:

87%

2%

11%

Participating Approved Vendors and Designees (as of May 31, 2025)



724 Total AVs 251 New AVs (8.3% EECs) **183 New Designees** 18% of AVs Submitted Projects

AVs by Type:

148



339 Community Solar

28 Public

81 **EECs**



59,937 Homes & Businesses **Benefiting from Approved 2024-25 Community Solar Projects**

(Traditional CS and Community-Driven CS projects)

Consumer Protection

Program interventions to protect customers and mitigate risks

1,011 Complaints Received

Complaints resolved
405 Complaints closed/unresolved
253 Complaints under investigation
Complaints closed due to customer non-responsive

81 Informal outreaches conducted
330 Notice of Potential Violations issued
33 Warnings issued
26 Suspensions issued



Stranded Customer Support (During Program Year 2024-25)

23 participating AVs and designees

275 consumers stranded

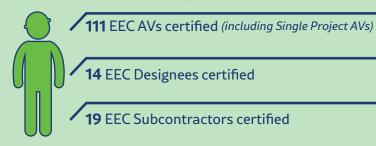
80 Consumers Unstranded

(40 consumers from 2024-25 Program Year)



Supporting an Equitable Workforce

Equity Eligible Contractors Certified in Program Year 2024-25



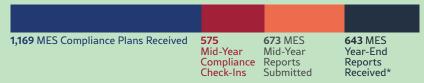
Mentorship Program





8 virtual trainings, with **28** recorded courses and **107** resources and citations **17** individual check-ins with Sector Strategists

Minimum Equity Standard (MES)



*Received as of July 22, 2025. Report review is underway.

Project Inspections Completed

362 Total Inspections

304 Small DG



42 Large DG



16 Community Solar

Program Support



Vendor 1:1s held



10,825
Stakeholder support cases handled



4 AV Roundtables held



Weekly office hours sessions hosted

New Program Tools



Continued Portal development and enhancements



Stakeholder help guides and resources

> Other stakeholder enhancements (MES, Contracts, AV application automations)