

EXPANDED CONSUMER PROTECTION WORKING GROUP AGENDA

Friday, September 5, 2025

Poll Question Series 1:

Which marketplace participant best describes you?	
Approved Vendor	38%
Designee/Nested Designee	8%
Consumer	4%
Government Agency	29%
Non-Profit Advocacy/Community Group	17%
Prospective Approved Vendor/Designee	0%
Other	4%

TOPIC 1	Step-by-step guide to disciplinary process
BACKGROUND	In the past few months, the Illinois Power Agency (“Agency”) and Program Administrators have received questions from a few vendors about different aspects of the Illinois Shines disciplinary process. In response, the Agency has been developing a short step-by-step guide with a “frequently asked questions” section to address any confusion. This morning, we are going to present a summary version of this guide. At the end of the presentation, we are interested in hearing from you whether there are other questions or points of confusion related to the disciplinary process that we should address in our forthcoming guide.
ISSUES/ QUESTIONS TO DISCUSS	<i>In addition to what was covered in the slides, are there any points of confusion about the disciplinary process that the Agency should address in the forthcoming guide?</i>
MEETING MINUTES	Participants did not note any additional points of confusion around the disciplinary action process

TOPIC 2	Upcoming launch of the Stranded Customer REC Adder Initiative
BACKGROUND	Section 9.4.2.1.1. of the 2024 Long-Term Plan (“2024 LTP”) describes a new initiative to facilitate additional support for customers who have become “stranded” (when the customer has already signed a contract with a solar company, and then the Approved Vendor or Designee goes out of business or is otherwise prevented from moving forward with the project due to issues such as disciplinary action). The Agency believes the new initiative is necessary both because of the inherent complexity associated with assisting some stranded projects, as well the growing number of stranded customers. In the 2024 LTP, the Agency announced the incentive would come in the “form of a ‘REC adder’ – that is, an increased price in the REC Contract for RECs generated by projects that were stranded and then ‘unstranded.’” After the release of the 2024 LTP, the Agency engaged in a stakeholder feedback process, including sharing with stakeholders draft categories of stranded customers and the proposed REC adder values a company may qualify for by unstranding customers’ projects in each

	category. As the Agency and Program Administrator for Illinois Shines prepare to launch the REC Adder initiative in the coming weeks, they recently shared the rationale document explaining its final decisions on the issues discussed in the 2024 stakeholder feedback process, as well as the final REC adder categories. The Agency and Program Administrator would like to walk stakeholders through the general structure of the REC adder process, final decisions on the categories for eligible systems. After this overview, the Agency and Program Administrator would like to see if stakeholders have any questions on the upcoming process.
ISSUES/ QUESTIONS TO DISCUSS	• <i>What questions do stakeholders have about the REC adder initiative and the situations in which a company may apply for a REC adder?</i>
MEETING MINUTES	• There were no questions related to the REC adder initiative