EXPANDED CONSUMER PROTECTION WORKING GROUP AGENDA

Friday, March 6, 2026

TOPIC	**Reviewing Proposed Consumer Protection Requirements Changes for 2026-27 Program Year**
BACKGROUND	On March 4, 2026, the Illinois Power Agency intends to release draft updated versions of the Consumer Protection Handbook and Contract Requirements for the 2026-27 Program Year. The Agency will also publish a draft updated version of the chart with stranded customer categories for the stranded customer REC adder. The Agency will request stakeholders to provide any feedback they have on the proposed edits in writing by March 20, 2026. Updated draft versions of the Illinois Shines Program Guidebook and ILSFA AV Manual will also be released for comment this month. To increase visibility of the proposed edits and ensure stakeholders have every opportunity to provide feedback on the same, the Agency and Program Administrators would like to review and discuss proposed updates during this meeting. **Please note: Since the Agency currently has an active request for written stakeholder feedback, we encourage stakeholders to submit their feedback in writing, in addition to any feedback provided during this meeting.**
ISSUES/ QUESTIONS TO DISCUSS	• *What questions do stakeholders have on the process for submitting written feedback on the Program Guidebook and Consumer Protection Handbook amendments?* • *What questions do stakeholders have on these proposed amendments?*