

EXPANDED CONSUMER PROTECTION WORKING GROUP AGENDA

Friday, June 5, 2026

Which marketplace participant best describes you?	
Approved Vendor	44%
Designee/Nested Designee	8%
Consumer	0%
Government Agency	28%
Non-Profit Advocacy/Community Group	8%
Prospective Approved Vendor/Designee	0%
Other	12%

TOPIC	Reviewing Final Consumer Protection Requirements Changes for 2026-27 Program Year
BACKGROUND	<p>After undertaking a stakeholder feedback process (including a discussion during the March 7, 2026, Consumer Protection Working Group meeting), on April 17, 2026, the Illinois Power Agency released the final Program Guidebook, Consumer Protection Handbook and Contract Requirements for the 2026-27 Program Year. The Agency also published a final updated version of the chart with stranded customer categories for the stranded customer REC adder. These updated documents went into effect on June 1, 2026, which marked the start of the 2026-27 Program Year. The ILSFA Approved Vendor Manual is also being updated for the new Program Year.</p> <p>To ensure stakeholders are aware of and understand the major consumer protection-related updates now in effect, the Agency and the Program Administrators would like to review and discuss these updates during this meeting.</p> <p>The Illinois Shines Program Administrator will lead the discussion on the Consumer Protection Handbook, Illinois Shines Contract Requirements, and stranded customer REC adder.</p> <p>The ILSFA Program Administrator will lead the discussion on the ILSFA Contract Requirements and the Approved Vendor Manual.</p>
QUESTION TO DISCUSS	<ul style="list-style-type: none"> • <i>What questions do stakeholders have on these updated Program requirements?</i>
NOTES	<ul style="list-style-type: none"> • There were no questions related to the Illinois Shines updates. • One participant asked how ComEd and Ameren’s Low-Income Discount Rate (LIDR) will affect community solar customers. The ILSFA Program Administrator explained that upcoming trainings on the Approved Vendor Manual updates will provide an opportunity to seek guidance on Program requirements related to LIDR for community solar customers. The IPA noted the importance of ensuring community solar subscriptions are sized properly so customers don’t pay for more credits than they can use.